


A large, glowing blue circle with a gradient from light blue to dark blue, centered on the page. The circle is slightly offset to the right, creating a sense of motion or a partial ring.

BT HALO[®]

USER GUIDE

 You need a Caller Display service from your network provider to use Call Blocking and other Caller Display enabled features. Charges may apply.


Pull out and keep

BT Call Blocking



To switch BT Call Blocking on/off

When BT Call Blocking is set to On, it is On for whichever mode you're using (e.g. Announce mode). If you turn Call Blocking Off, all calls will be allowed through, even if they are already on your blocked list.

1. In idle mode, press .
2. **On/Off** is displayed. Press **OK** and then scroll and select either **On** or **Off** and press **OK**.

Welcome to your new BT Halo®

The phone that keeps you connected. It's a useful bit of kit that lets you take your mobile calls through your home phone using Bluetooth. It blocks nuisance calls too.

The phone's set-up wizard will help you get started. Read this guide for more on using your phone. Or for more help, go to bt.com/producthelp or get in touch with us on **0800 145 6789***.

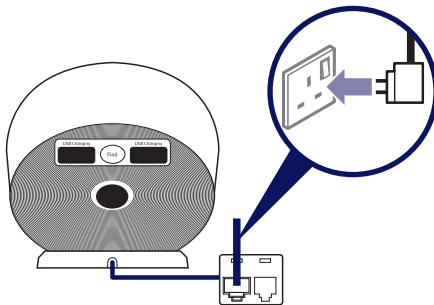


* Calls made from within the UK mainland network are free. Mobile and international call costs may vary.

Quick set-up

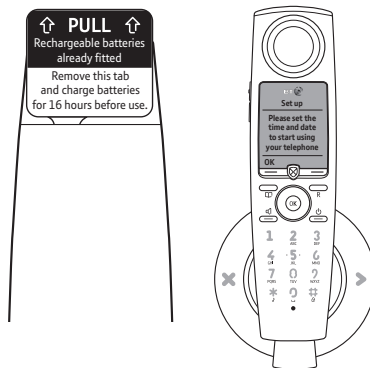
1 Plug in

1. Plug mains power adaptor into base.
2. Plug other end into wall socket and switch on.
3. Phone line cord is already fitted but **do not** plug other end into wall socket yet.



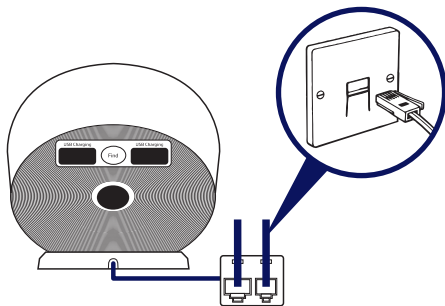
2 Activate batteries and charge

1. Pull plastic tab away from bottom of handset.
2. BT logo will appear on screen then the set-up wizard screen.



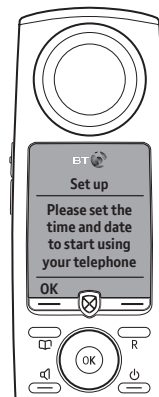
3 Connect phone line cord

1. Plug phone line cord into phone socket.



4 Follow set-up wizard

1. The set-up wizard will show you how to set the time and date, record your outgoing message, add some contacts and pair your mobile with your BT Halo® using Bluetooth.

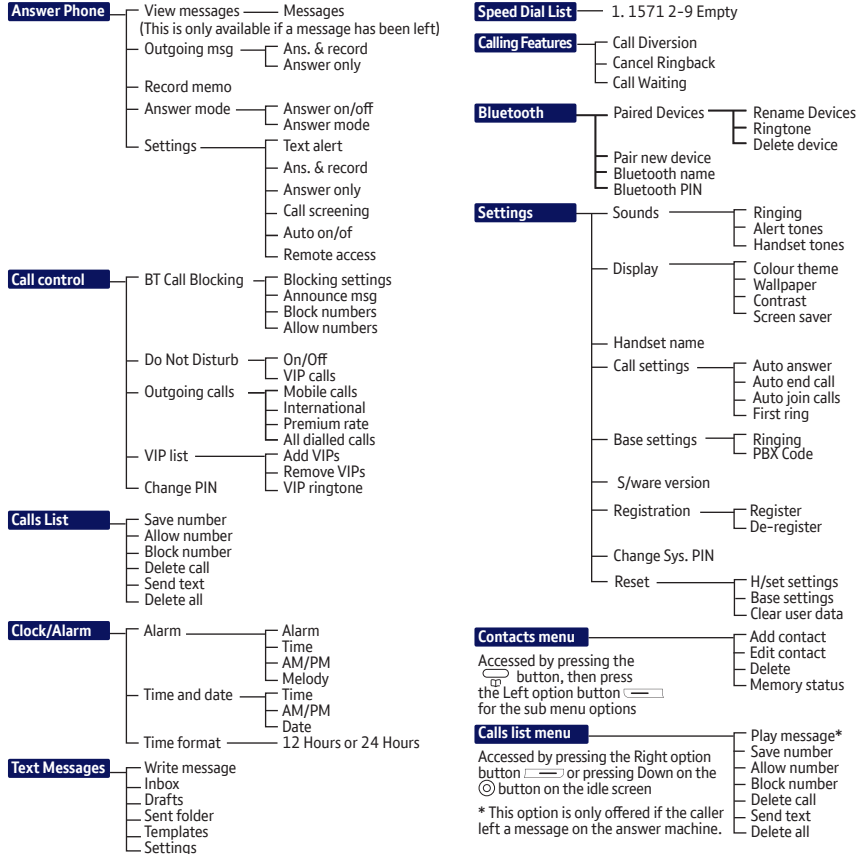


Getting to know your phone

The handset buttons



Menu map





Syncing your mobile to your BT Halo® using Bluetooth

Using Bluetooth, you can sync all your contacts between your mobile and BT Halo®, and make and take your mobile calls. When following the set-up wizard, you can only pair one mobile, but you can pair another later. You'll need the mobile handy when you're going through the steps.

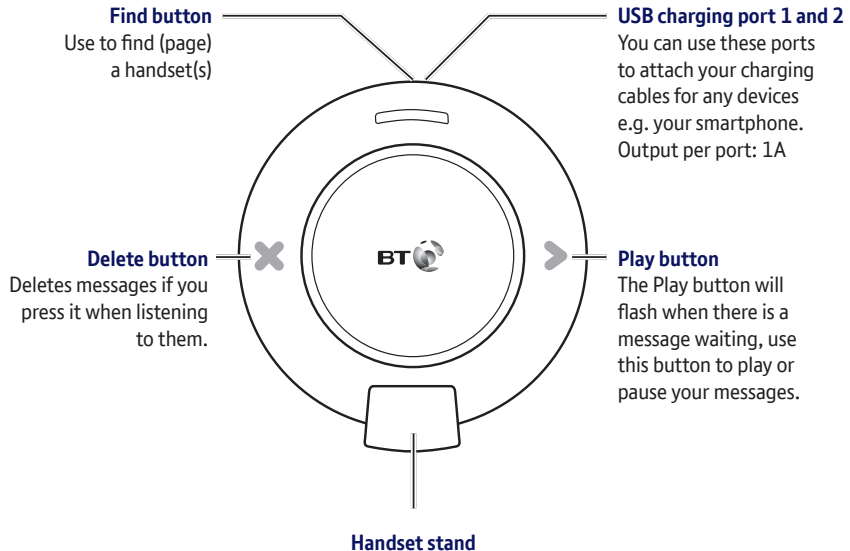
Pair your phones using the BT Halo® set-up wizard

1. On your mobile phone, go to the Bluetooth **Settings** menu. Wait for the list of available devices to load, then tap **BT Halo** to pair.
2. Select your BT Halo® phone name from the list of available devices on your mobile. Then type **0000** and press the relevant button on your mobile to start pairing.
3. A message will show on your BT Halo's screen to let you know when it's done. If you want to you can change the display name for your mobile. This can be up to 10 characters long. Then press **Save**.
4. You'll be asked if you want to import your contacts from your mobile. Press **Yes** and the import will start. Press **Stop** at any time if you change your mind.
5. When it's finished, you'll get a message on your screen letting you know how many contacts have been imported. Only contacts with telephone numbers will be imported.

If you chose not to use the set-up wizard to add a mobile, follow the instructions below:

1. When you're on the home screen of your phone, press **Menu**.
2. Use  to scroll through to Bluetooth on the main menu and press **OK**.
3. Use  to get to **Pair new device** and press **Select**.
4. Then follow steps 2 to 5 above to finish off.




Base at a glance





The Block button




The **block** button can be used in three ways to block nuisance calls to your phone.

- **Incoming call** – when you get a call, it'll show on the display screen. Pick up the handset to hear the caller's announcement. If you don't want to take the call, press . The caller will be advised that their call is not accepted and the call will be disconnected.
- **During a call** – if you've already answered an unwanted call, press . If the number is displayed, you'll be asked if you want to block it from calling again. Pressing **Yes** will end the call and add the number to the Blocked list. Press **No** to go back to your caller.
- **In idle mode** – use  to get to the **Call Control** menu.





Please note: The Block button cannot be used to block incoming calls from saved contacts or speed dial numbers.

Using your phone



Making calls

To make a call, press , and then dial the number when you hear the tone. Or, you can enter the number you want to dial and then press . If you've pre-dialled the number or dialled from the phonebook, your BT Halo® will ask which device you want to use to make the call. Choose it and your call will begin from the device you selected. When you get incoming calls, the line it's coming in to will show on the digital display screen. To pick it up, press .

Make an internal call between handsets (if you have more than one handset)





1. From the idle screen, press  to open your contact list.
2. Press **up** to scroll through and display the handset you want to call, press .
3. The receiving handset will ring and your handset name will be displayed on the screen. To answer, they need to press . The call will be presented for 30 seconds.
4. Press  to end the call.

End a call

1. Press . Or, press  to end the call and add the caller to the Blocked list.

Please note: Incoming calls from saved contacts or speed dial entries cannot be blocked.

Make a handsfree call

1. Enter the number then press  twice.  is displayed. You hear your call over the handset loudspeaker.
2. Press  to switch the call between the earpiece and the loudspeaker.
3. Press  to end the call.

Mute

1. During a call, select **Mute** by pressing the **Right** option button. The display shows **Call muted** and your caller can't hear you.
2. Select **Unmute** to return to your caller.

BT Call Blocking



BT Call Blocking lets you block nuisance calls by the press of a button. **You'll need to subscribe to Caller Display from your network provider (charges may apply).**

When someone calls your BT Halo® they will hear a message that asks them to say their name and then press #. The phone will then ring through to you and announce the caller. You then need to follow the instructions in the announcement.

Your BT Halo® has four Blocking modes to help you manage incoming calls:



- **Announce** – asks any callers not in your contacts, Allowed or VIP lists to say their name. Callers from your Blocked list won't get through.
- **International** – international callers will need to say their name. All other calls will get through.
- **Ans. phone** – any callers on your Blocked list or not in your contacts, Allowed or VIP lists are sent to the answer phone.
- **Custom** – lets you choose your own Blocking settings.

To switch BT Call Blocking off or to one of the above:

1. Press  when you're on the home screen.
2. Follow any instructions on the screen asking you to set or confirm your PIN.
3. When you see **BT Call Blocking**, press **OK**.
4. Use **up** and **down** on the  button to scroll through to the BT Call Blocking mode you want to choose. When you've found it, press **Save**.

How do I accept, block or send a call to the answer phone?

When a call comes through and is announced:



- Press **1** – **Accept** the call from this number **once**
- Press **2** – **Always accept** calls from this number
- Press **3** or  – **Block all** calls from this number
- Press **4** – Send the call to **answer machine**
- or if you don't want to take the call, press the red  button.

Switching it on and off

When BT Call Blocking is switched on, it's on for whichever mode you've chosen.



When it's off, all calls will get through.

To switch off BT Call Blocking:

1. Press  when you're on the home screen.
2. **BT Call Blocking** is PIN protected, so it'll ask you to set or confirm your PIN.
When you've done that, press **OK**.
3. You'll see **BT Call Blocking**. Press **Select** or **OK**.
4. When **Blocking settings** is highlighted, press **Select** or **OK** again.
5. Use  to scroll between on and off. Choose the option you want and press **Save**.

My Blocked and Allowed lists



Your Blocked and Allowed lists are the numbers that BT Call Blocking should either block or always let through. Your BT Halo® phone's saved contacts are automatically allowed. You can add numbers to a list as they come through or by using the **Call Control** menu. To do that:

1. When you're on the home screen, press .
2. Go through the steps shown on the display to set or confirm your PIN and press **OK**.
3. You'll see **BT Call Blocking**. Press **OK** again.
4. Use  to find either **Block numbers** to add a number to the Blocked list or **Allow numbers** for the Allowed list and press **OK**.
5. When **Add number** is displayed, press **OK**.
6. Then type the full number you want to Block or Allow and hit **Save**.

You can delete the lists by following steps 1 to 4 above and then choosing **Delete all**. But if you do, any calls you previously blocked or allowed will have to go back through BT Call Blocking.

Outgoing call control




You can block outgoing calls by type. To do that:

1. When you're on the home screen, press .
2. You'll be asked for your access PIN. Type it in and then press **OK**.
3. Use  to get to **Outgoing calls** and press **OK**.
4. You can then change the outgoing call control for all **Mobile calls**, **International**, **Premium rate** or **All dialled calls**. When you're done, press **Save**.

Please note: If a barred number is dialled, you can enter the access PIN to make that call.



Do Not Disturb

When Do Not Disturb is switched on, your calls will get through and show on the screen but your handset won't ring and the handset display won't light up. Here's how to switch it on:

1. When you're on the home screen, press .
2. Type in your access PIN and then press **OK**.
3. Use  to scroll through to **Do Not Disturb** and press **Select**.
4. Use  to choose whether you want it on, off or timed. If you choose timed, you'll be asked to set the time.
5. Choose whether you want calls from VIP numbers (see below) to be allowed or barred and then press **Save**.

The VIP list (allows certain calls through on Do Not Disturb)

You can give your contacts VIP status. That means when Do Not Disturb is switched on, your phone will ring as normal when they call. It'll only work if you've got the VIP list set to **Allowed**. If you've got it set to **Barred**, their calls will ring silently.



1. To give VIP status to a contact, press  when your phone is on the home screen.
2. Type in your PIN and press **OK**. Then use the  to find the VIP list and press **OK**.
3. Follow the instructions on the screen by pressing **Info** and then **Yes**. Your contact list will show.
4. Find the contact you want and press **OK**. If you want to add more than one, repeat the steps above to find the contacts.
5. Press **Options** and then **Add selected**. Press **Select** and all the contacts you've picked will be added to the VIP list.

Common questions

How do I charge my phone?

To charge your BT Halo®, place it on the base. You can place your phone into the base facing either way, so you can see the digital display or so it's facing the base.





How do I add a contact?

1. When you're on the home screen, press .
2. Select **Options** and then **Add contact**.
3. Type your contact's name and press down on the  button.
4. Then add their home and mobile number and press **Save**.

How many contacts can I save?




Your phone has 3 phonebooks and you can save 1000 contact numbers in each book.

How do I change my access PIN?

1. When you're on the home screen, press .
2. Type in your current PIN and press the **Left** option button .
3. Then use the  to scroll to **Change PIN** on the menu and press **OK**.
4. A message will pop up on the screen. Read it and then press **OK** again.
5. Type in your old PIN and press **OK**. Enter your new 4-digit PIN and press the **Left** option button . It'll ask you to type it in again. When you've done that, press **OK** again and your PIN will be saved.



How do I play my answer phone messages?

You can either press the  on the base or use the handset:

1. If you've got a message, open the main menu and then use  to scroll through to the answer phone icon and press **OK**.
2. When you see **View messages**, press **Select**.
3. Your messages will show, with the most recent at the top. Use the  button to scroll through the list and highlight the one you want. Press **OK** to play it. Or to play all your messages, press the **Left** option button , **Play all** is highlighted, press **Select**.

How do I set an answer delay?

You can set the number of rings you will hear before the call goes to the answer phone.



1. Choose **Menu** by pressing the **Left** option button .
2. Use  to get to **Answer Phone** and press **Select**.
3. Use the arrow buttons again to get to either **Ans. & record** or **Answer only** and press **Select** again.
4. When you see **Answer delay**, scroll to display the number of rings you want to delay by and then press **Save**.

For compatibility with BT Answer 1571

Make sure your answer delay is set for your answer phone to pick up the call before the voicemail service does. For BT Answer 1571, don't set your answer delay to more than five rings.

How do I view, dial or save from my calls list?

You'll only be able to call from the list of numbers that have called, or been called on your home phone line (not your mobile). Here's how to look at them:

1. Press down on the  button or choose **Calls**. Then use up or down to scroll through the list of calls.
2. If you want to call the number, press  when the number you want is highlighted.
3. To save it, press **Options** and then use the arrow buttons to find **Save number**. Press **Select**.
4. You can then save the number as a new contact or add to an existing one.
 - a. To save it as new, use the arrow buttons to find **New contact** and press **Select**.
 - b. To add to an existing contact, find **Add to contact** and press **Select**. Then use the arrows to find the contact and press **Select** again, then follow the instructions on the screen.

How many numbers can I block?

You can block up to 1000 numbers.

What's the talk and standby time?

Under ideal conditions, the handset batteries should give up to 21 hours talk time or 240 hours standby on a single charge. Please note this doesn't mean you can unplug the base.

General info

For information on safety instructions, cleaning, technical details or connecting to a switchboard, please have a look at the 'General information' section in the full user guide at bt.com/producthelp

Guarantee

Your BT Halo® is guaranteed for a period of 12 months from the date of purchase. Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Halo®, or any component thereof (other than batteries), which is identified as faulty or below standard, or as a result of inferior work quality or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee only applies to defects that occur within the 12-month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents. This guarantee does not affect your statutory rights.

To find out what to do, if your phone is in or outside of the 12-month guarantee, please look in the full user guide at bt.com/producthelp

How to recycle your equipment

The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin.



It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground.

You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

Warning

You won't be able to call 999 from this phone if there's a power cut, so make sure you've got another way to call for help in an emergency.

R&TTE Directive & Declaration of Conformity

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC). For a copy of the Declaration of Conformity please have a look at bt.com/producthelp

Free Technical Help & Support
bt.com/producthelp

 **0800 145 6789***

Call us or go online if you have any
difficulties with your phone



Offices worldwide

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