



Designed to block nuisance calls

Quick User Guide



BT6590 Advanced Nuisance Call Blocker

Digital Cordless Phone with Answering Machine

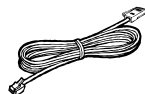
Check box contents



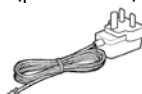
Handset



Base



Telephone line cord
(pre-installed)



Mains power adaptor
(item code 066270)



2 x AAA Ni-MH 750 mAh
rechargeable batteries
(already in handset)

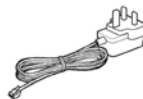
Contents for each additional handset (multipacks only)



Handset



Charger



Mains power adaptor
(item code 066270)



2 x AAA Ni-MH 750 mAh
rechargeable batteries
(already in handset)

! Important

Only use the power supply, cables and rechargeable batteries supplied or this product might not work. Using an unauthorised power supply will invalidate your guarantee and may damage your phone. The item code for the mains power supply is 066270 (manufactured by Ten Pao International Ltd, part number S0031B0750030).

Any replacement batteries must be of the same type. BT accepts no responsibility for damage caused to your product if you use any other type of batteries. Risk of explosion if the battery is replaced by an incorrect type. Dispose of batteries according to the instructions.

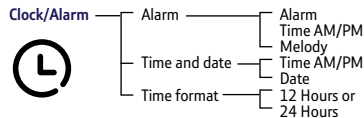
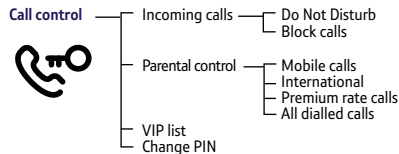
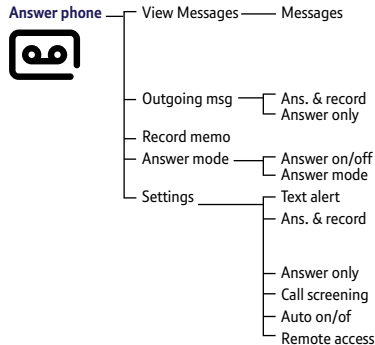
If you need some help, call us on **0800 145 6789*** or go to **bt.com/producthelp**

Contents

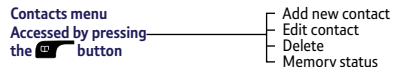
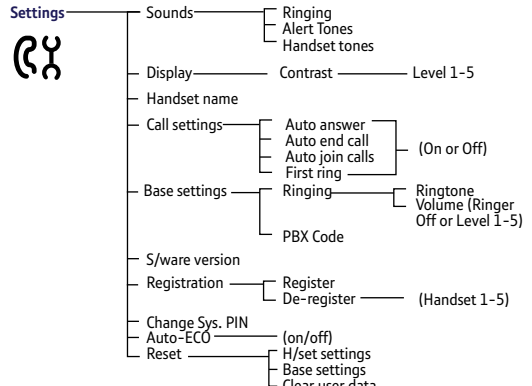
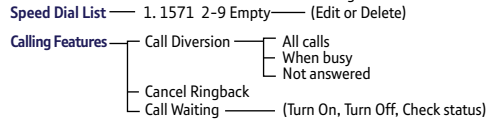
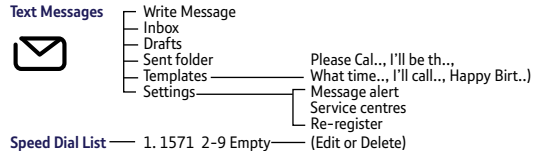
Quick set up	5	Contacts.....	25
Getting to know your phone		Store a contact (up to 200).....	25
Finding your way around your phone.....	16	View/dial a contact	25
Handset buttons	17	Caller Display and the Calls list	26
Base.....	18	View and dial from the Calls list... ..	26
Using the phone		Save a Calls list entry to your contacts.....	27
Block nuisance calls	19	Set the time and date.....	28
Block calls by type	19	Set Parental control	28
Block calls by number	20	Answer machine	29
The Block button	21	Message playback using the handset.....	29
Making calls	23	Message playback using the base	31
Make an external call	23	Help	32
End a call.....	23	General information	
Receive a call.....	23	Guarantee	33
Mute.....	23	How to recycle your equipment ..	33
Incoming speech / Handsfree volume.....	24	R&TTE Directive & Declaration of Conformity	33
Make a handsfree call.....	24		

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Menu map



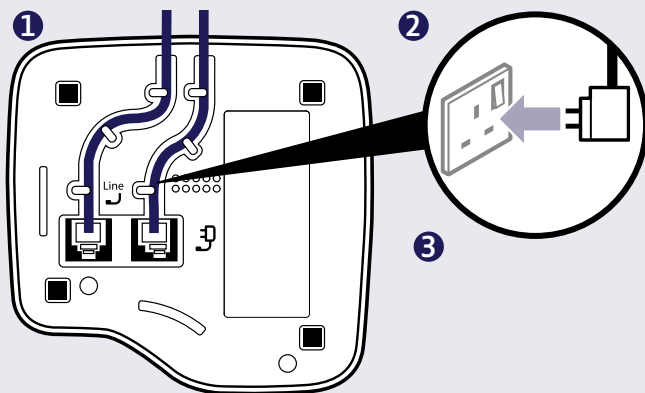
* If a message has been left on the answer machine.



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Quick set up guide

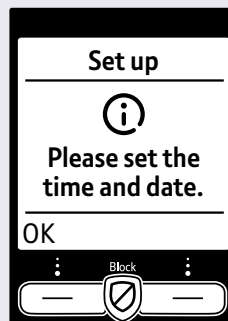
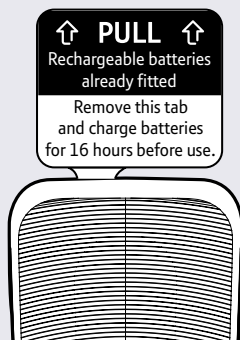
1 Plug in



- 1 The telephone line cord is already fitted but **don't** plug the other end into the wall socket yet.
- 2 Plug the mains power adaptor into the base, with the cable clipped in the groove provided.
- 3 Turn the cable when clipping into the groove so that the narrow part fits between the clips before turning the cable back to secure.
- 3 Plug the other end of the power adaptor into the wall power socket and switch on.

2 Activate the batteries

1. Activate the batteries by pulling the plastic tab away from the bottom of the handset.



2. The BT logo will appear on the screen, followed by the set up wizard screen displaying **Please set the time and date**. Don't follow these instructions yet. Place your handset on the base to charge first.

3 Charge

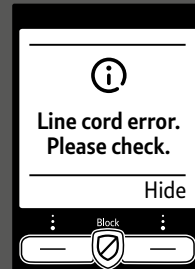
Place the handset on the base and leave to charge for **16 hours**.



! **Important**
Charge the handset batteries for 16 hours or your phone might not work.

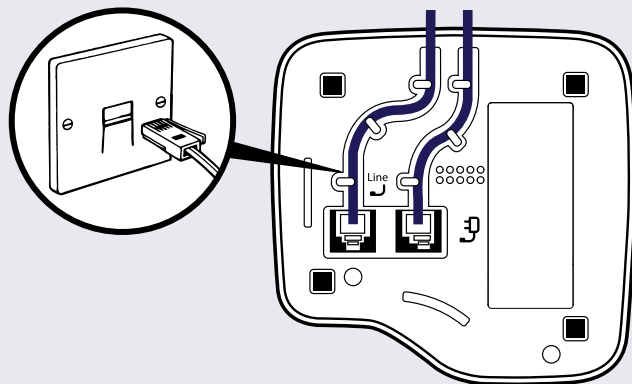


! If your screen displays this message, don't worry. This is normal and will continue to be displayed until you connect the phone line cord in Step 4.

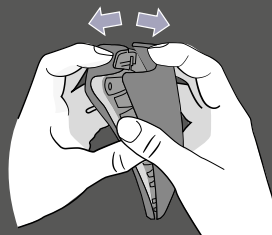


4 Connect the phone line cord

After 16 hours, plug the phone line cord into the phone wall socket.






! If you ever need to remove the batteries, place your fingers in the groove at the bottom of the handset and lift the cover up to release it. Then, gently ease the batteries out.







5 Follow the set up wizard

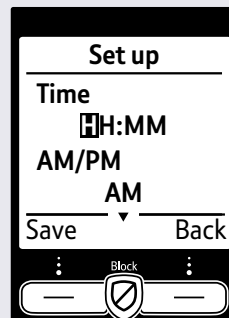
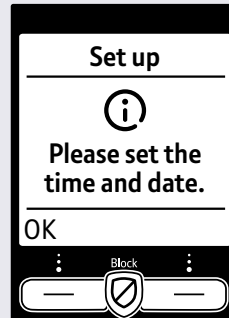
Set the time and date

1. Select **OK** by pressing the Left option button  under the screen. The set up wizard will begin. Follow the prompts to complete the set up process.

 **Tip:** when prompted to select **OK** you can press the  button in the centre of the keypad if you prefer.



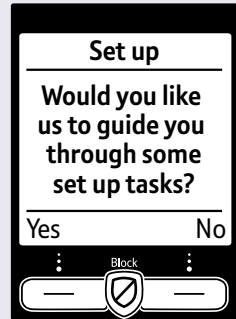
2. Use the keypad to enter the time using the 12 hour clock format e.g. for **3:32 pm** you need to enter **03:32**.
3. Press  press  or  to select **AM** or **PM**.
4. Press  enter the date in the format **DD/MM/YYYY**.
5. Press **Save**. **Saved** is displayed.



10 Quick set up guide

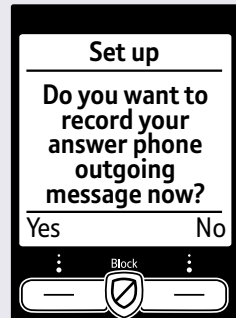
Complete the set up tasks

6. If you wish to continue following the set up wizard, select **Yes**. (If you don't want to follow the wizard, select **No** and you can start using your phone straight away. You can always set up tasks via the menu later).



Record your outgoing message

7. If you wish to complete this step, select **Yes** (or **No** to continue to the next step).
8. **Record message** is highlighted, press **Select**.
9. Follow the voice prompt and speak your message into the phone after the tone.
10. Select **Save** when you've finished.
11. Your message will be played back to you.
12. Select **OK** (or **Delete** if you want to replace it).
13. Select **Done**, to continue with the set up wizard.

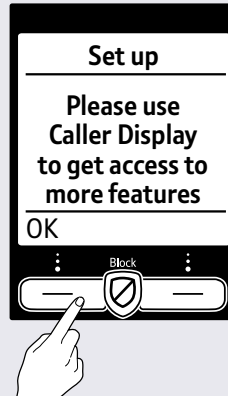




Important

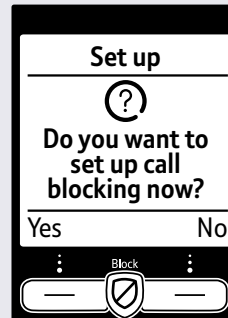
You need to have a **Caller Display** service from your network provider to use **Block Calls, Visual Voicemail, Calls List, Text Messaging** and other **Caller Display** enabled features. Charges may apply.

14. Select **OK** to move to the next step.



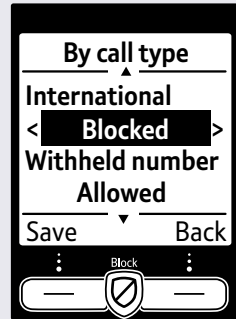
Set up call blocking

15. If you want to set up call blocking by call type now, select **Yes** (or select **No** to continue to the next step).
16. Select **Set PIN** and follow the instructions to set up your 4 digit Access PIN for the first time. This PIN will be the same one that you will need for Remote Access as well. Press **OK**.



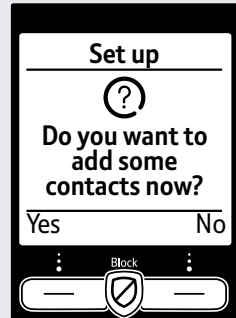
12 Quick set up guide

17. Use the **<** or **>** button to select **Blocked** or **Allowed** for **International** calls then press **Calls** and repeat for **Withheld number**, **No Caller ID** and **Payphone** and press **Save** when finished.

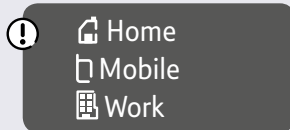
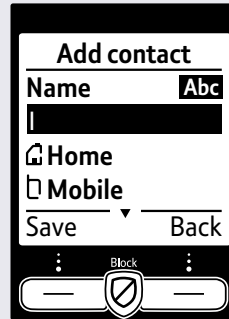


Add contacts

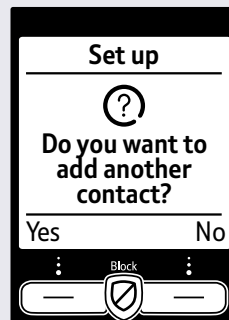
18. If you want to add some contact numbers now, select **Yes** (or select **No** to continue to the next step).



19. Enter the contact name using the keypad and press **Calls**. If you want to enter a space in the name, press the **0** button.
20. Enter the home phone number. You can then press **Calls** and enter a mobile number and then a work number if you want to. If you want to assign a ringtone for the contact, press **Calls** then use the **<** and **>** buttons to select the ringtone.
21. Select **Save** when you've finished.



22. Select **Yes** if you want to enter more contacts or **No** if you don't want to for now. Follow steps 19, 20 and 21 above for instructions on how to add a contact.

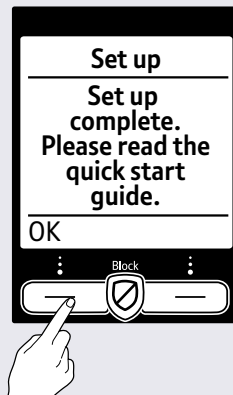


14 Quick set up guide

23. Select **OK** to complete the set up wizard.
You can now start using your phone.

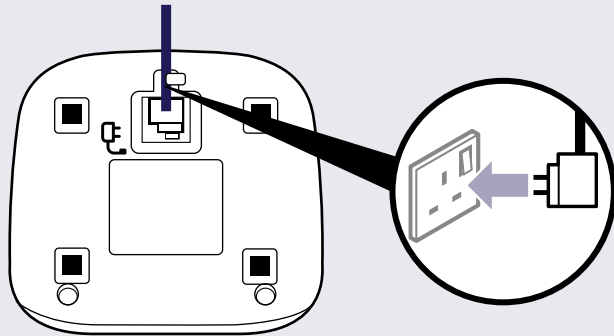
Please read the rest of this Quick User Guide for instructions on how to use the most popular features of your BT6590 phone.

If you'd like more detailed instructions and information on features like internal calls and remote access, a full user guide is available to download from bt.com/producthelp



6 Set up your additional handsets (multi packs only)

1. For additional handsets and chargers: plug the mains power adaptor into the back of the charger and plug the other end into the mains wall socket and switch on the power.



2. Activate the batteries as explained on page 6. If you set the time and date on the first handset then it will be shared with all other handsets in your multi pack once you activate the batteries.
3. Place the handset on the charger to charge for 16 hours.










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Getting to know your phone


Finding your way around your phone

Your BT6590 has an easy to use menu system.

When the handset is switched on and at the idle screen:

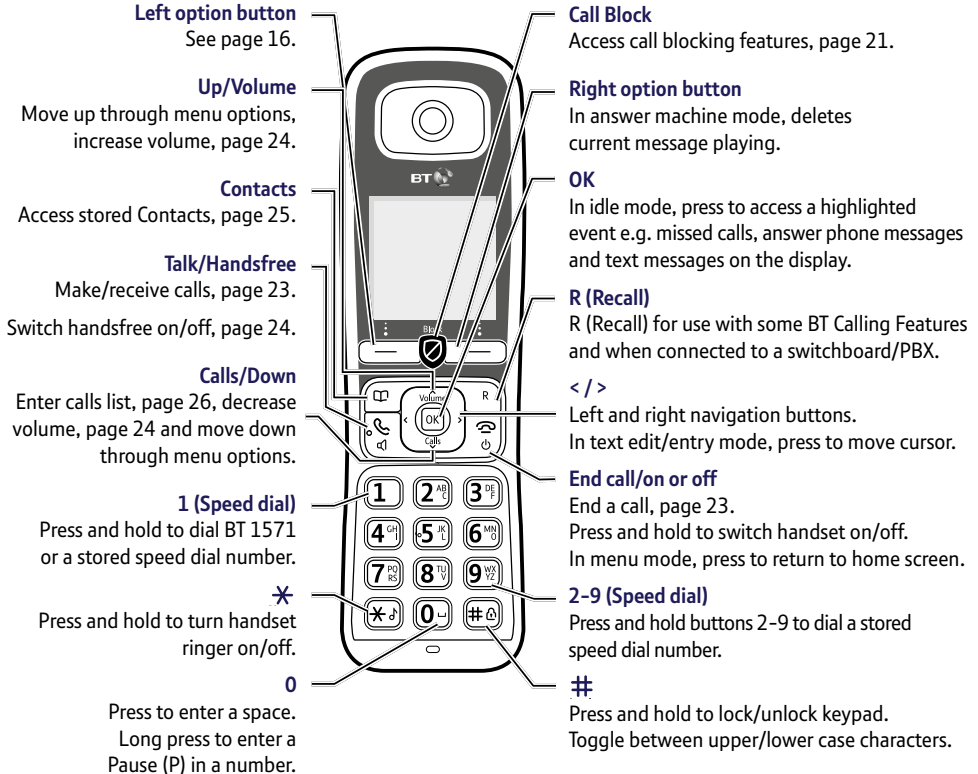
1. Select **Menu** by pressing the Left option button  to open the main menu.
2. Use the  or  button to scroll through the available menu options.
3. When the menu you want is displayed, select by pressing the Left option button  or press .
4. Use the  or  button to scroll through the available sub menu options. When the sub menu you want is highlighted, select by pressing the Left option button  or press .

Select the **Back** option if you want to return to the previous screen.

To exit a menu and return to the home screen, press .

If no buttons are pressed for 30 seconds, the handset returns to the home screen automatically.

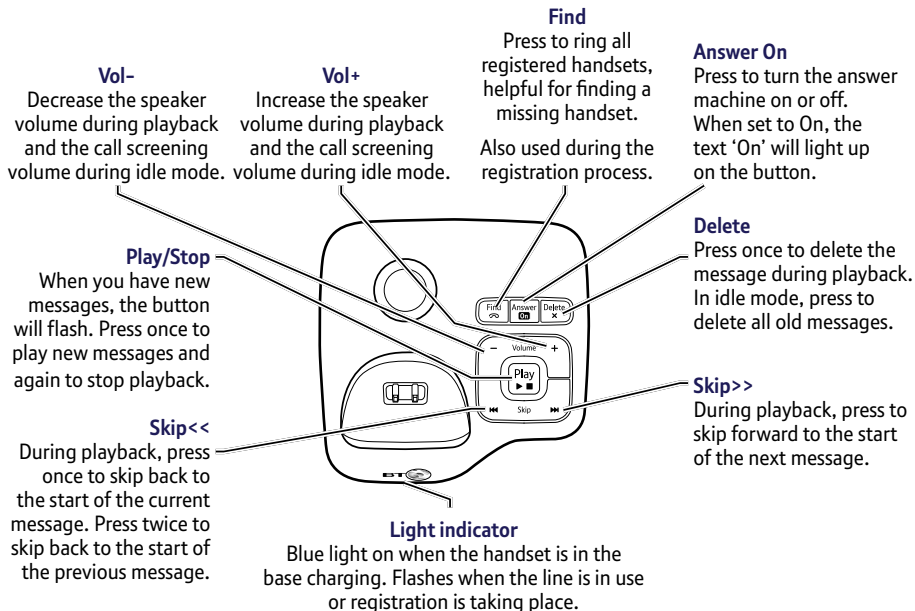
Handset buttons



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18 Getting to know your phone

Base



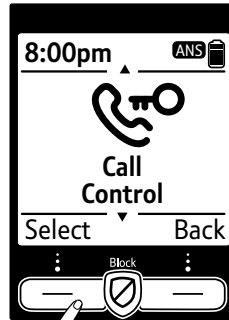
Using the phone


Block nuisance calls

For information on more Call control settings, see the full online user guide at bt.com/producthelp

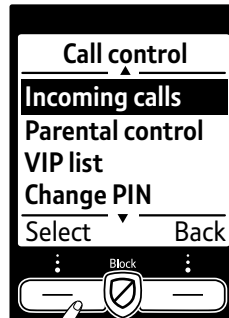
Block calls by type (e.g. withheld or international numbers)

1. Select **Menu**, scroll **Calls** to **Call Control** and press **Select**.






 You must subscribe to a Caller Display service from your network provider for the block nuisance calls feature to work. Charges may apply. Please check with your telephone service provider.

2. Follow the instructions to set your PIN for the first time and select **OK**.
3. **Incoming calls** is highlighted, press **Select**.
4. Press **Calls** to highlight **Block calls** and press **Select**.
5. When **By call type** is highlighted, press **Select**.




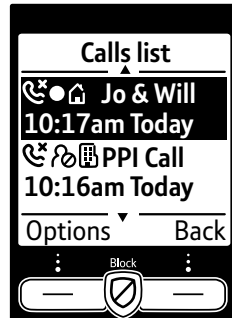
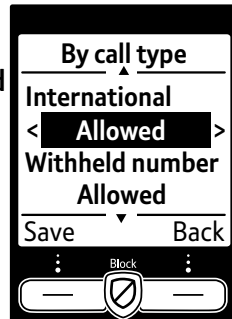
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20 Using the phone

- Use the  and  buttons to select either **Blocked** or **Allowed** for **International calls** and then press  and follow the same procedure for **Withheld number**, **No Caller ID** and **Payphone number**, then select **Save**.

Block calls by number

- Press **Calls**, highlight the number you wish to block and select **Options**.
- Scroll  to **Block number** and press **Select**.
- Added to blocked numbers list** is displayed.





-  Calls from numbers stored in your blocked calls list cannot leave a message on your answer machine but calls blocked by call type can. Calls that are blocked appear in your calls list with  in front of them.

The Block button

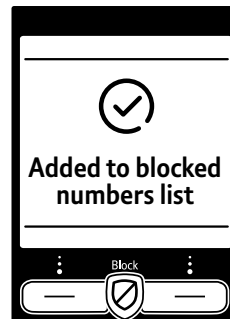
The block call button can be used in 3 ways:

1. Incoming call


When you have an incoming call, before pressing the  to answer, look at the handset display and you can see who is calling. If you don't want to take the call press the  on the handset and the call will be transferred to the answering machine for the caller to leave a message.

The number will be blocked and added to the blocked calls list if Caller ID is displayed. If the number calls again your phone will just ring silently and the caller cannot leave another message.


If you listen to the caller's original message and decide that the caller is not a nuisance caller and you want to receive future calls from them, you can remove them from the blocked numbers list. Go to the **Call Control menu** and delete their number from the blocked list, you will need to enter your PIN to access the blocked number list.

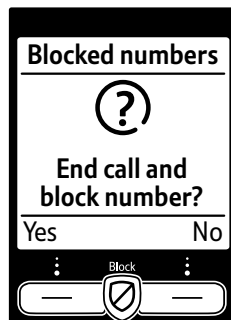


2. During a call

If you have already answered the call and you want to block the number press , if the number is displayed in the Caller ID, the display will give you the option to select **Yes** and the number will be added to the blocked numbers list and end the call, or select **No** to go back to the caller.


3. In idle mode

Press  as a shortcut to the Call Control menu. See the full user guide online for detailed instructions.



Making calls


Make an external call

1. Press .
2. When you hear the dial tone, enter the number.


End a call

1. Press . Or, press  to end the call and add the caller's number to the blocked numbers list.

Receive a call

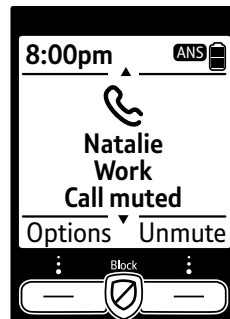
When you receive a call, the phone rings and the display shows **Incoming call** and .

If you've got a caller display service, the display shows the incoming call, caller's number (if available) or the caller's name.

1. Press  to accept the call.



Mute



1. During a call, select **Mute** by pressing the Right option button. The display shows **Call muted** and your caller can't hear you.
2. Select **Unmute** to return to your caller.



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Incoming speech / Handsfree volume

1. Press  or  to increase or decrease the volume.
Subsequent presses will change the volume, you will hear the volume level with each press.

 From the idle screen, you can press  to change the Ringer volume settings too.









Make a handsfree call

1. Enter the number then press  twice.
 is displayed. You hear your call over the handset loudspeaker.
2. Press  to switch the call between the earpiece and the loudspeaker.
3. Press  to end the call.








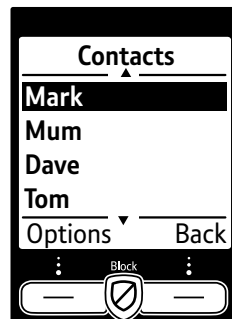
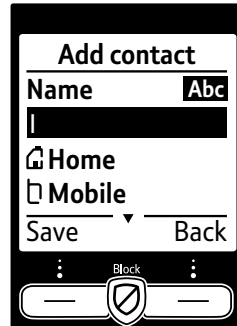
Contacts

Store a contact (up to 200)

1. From the idle screen, press .
2. Select **Options**. **Add contact** is highlighted, press **Select**.
3. Enter the new contact name using the keypad then press  and enter the home phone number. You can then press  and enter a mobile number and then a work number if you want to. If you want to assign a ringtone for the contact, press  then use the  and  buttons to select the ringtone. Select **Save** when you've finished. The display will show **Contact saved**.

View/dial a contact

1. From the idle screen, press  to open your contact list.
2. Press  or  to scroll through and view the entries.
3. To dial an entry, press  when the entry is highlighted. If the entry has more than one number saved under it you will need to highlight the number you want and then press  again.



Caller Display and the Calls list

! For Block Calls, Caller Display and the Calls list, you must subscribe to a Caller Display service for these features to work. Your network provider may charge you for this service.

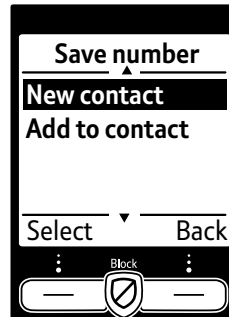
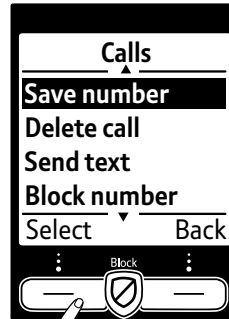
View and dial from the Calls list (up to 50 incoming and 30 outgoing calls)

1. Press **Calls** or select **Calls**. The most recent entry is at the top of the list. (If there are no entries **List empty** will be displayed.)
2. Press **Volume** or **Calls** to scroll through and view the list.
3. To dial an entry, when the entry you want is highlighted, press **Call**.








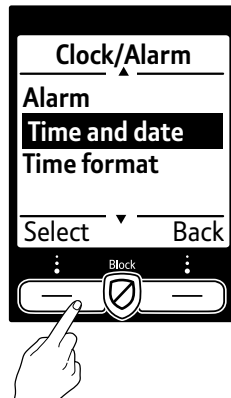
Save a Calls list entry to your contacts

1. Press **Calls** or select **Calls**, then press **Volume** or **Calls** to highlight the entry you want and select **Options**.
2. Highlight **Save number** and press **Select**.
3. You now have two options:
 - i) To save this as a new contact, highlight **New contact** and press **Select**. Highlight the type of number, then press **Select**. Enter the contact name and select **Save**.
 - ii) To add to an existing contact, highlight **Add to contact** and press **Select**. Scroll to highlight the entry you want and press **Select**. Highlight the number type where you want to save the number (Home, Work or Mobile) and press **Select**.








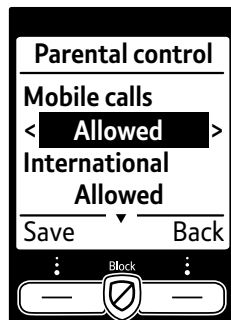
Set the time and date

1. Select **Menu**, scroll  to display **Clock/Alarm** and press **Select**.
2. Press  to highlight **Time and date** and press **Select**.
3. Enter the digits for the time, (you will also need to select AM or PM if 12 hour format has been set using  or ). Then press  and enter the date. Select **Save**.



Set Parental control

1. Select **Menu**, scroll  to **Call Control** and press **Select**.
2. Enter the access PIN and select **OK**. Press  to highlight **Parental Control** and press **Select**.
3. Press  or  to select **Allowed** or **Barred** for **Mobile Calls**, then press  and follow the same procedure for **International**, **Premium rate** and **All dialled calls** then select **Save**.
The display will show **Parental control settings saved**. You will then be prompted to add some VIPs if you haven't already assigned any.

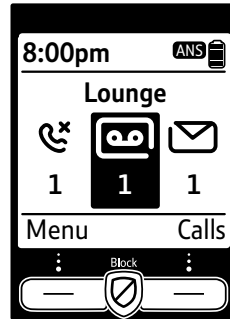


Answer machine

Message playback using the handset

1. If there are messages, highlight the answer phone icon on the idle screen and press **OK**, or
 - i. Select **Menu**, **Answer Phone** is displayed, press **Select**.
 - ii. **View Messages** will be displayed, press **Select**.



2. A list of your answer phone messages will be displayed with the most recently received highlighted at the top.
3. Use **Volume** or **Calls** to scroll through the list to highlight the message you wish to listen to and press **OK**.
 - i. If you have more than one message stored and want to listen to them all, select **Options**. **Play all** will be highlighted, press **Select**.





30 Using the phone


4. As each message is played, the handset will display the number or the name if you have Caller Display and a name/number match and the time and date it was received. If you have any old (already listened to) messages these will be played after your new messages.

During playback you have the following options:

 or  to adjust the playback volume.

 to switch private playback through the handset to handsfree playback.

1 or  once to repeat the current message playing from the beginning.


Press **4**^{CH} once or  twice within a second to skip back to the previous message.

6^{CH} or  once to skip forward to the next message.

Delete or **3**^{DE} to delete the current message playing.


At the end of playback, you will hear, “End of messages,” and the same message will be displayed. The answer phone icon on the idle screen will be renumbered to take into account any deleted messages.


Message playback using the base


Press . If you have messages they will be played, new (unplayed) messages first followed by old (played) messages.


During playback:

Press  to stop playback. The base will return to idle.

Press  to delete the message being played.

Press  to skip forward to the start of the next message.

Press  to skip back to the start of the current message.

Press  twice to skip back to the start of the previous message.

Press  to increase or decrease the playback volume level.

At the end of playback the base will return to idle mode and messages will be renumbered to take into account any deleted messages.

Help

Phone doesn't work

- Have you activated the batteries correctly? See page 6.
- Check that the mains power is correctly connected.

No dial tone or line cord error message displayed on screen

- Is the telephone cord plugged into the base and phone wall socket?
- Check that the mains power is correctly connected.
- Only use the telephone cord supplied with the phone.

Can't make or receive calls

- Check that the mains power is correctly connected.
- The batteries may need recharging.
- Check that product call barring is not active – see Parental control on page 28.
- Has there been a power cut? If so, place the handset back on the base for ten seconds and try again. If it still doesn't work, disconnect the batteries and mains power for ten minutes, then reconnect and try again.

You have a dial tone, but the phone won't dial out

- If you're connected to a switchboard, check whether you need to dial an access code, see the full user guide, go to bt.com/producthelp.

Handset doesn't ring

- The ringer volume may be switched off, see page 24.
- Check that the mains power is correctly connected.
- Do Not Disturb may be switched on, see the full user guide, go to bt.com/producthelp.
- Block nuisance calls may be switched on, see page 19.
- Make sure the handset is registered to the base, see the full user guide, go to bt.com/producthelp.

If you need some help, call us on **0800 145 6789*** or go to bt.com/producthelp

General information

For information on safety instructions, cleaning, technical information or connecting to a switchboard, please refer to the 'General Information' section in the full user guide at bt.com/producthelp

Guarantee

Your BT6590 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT6590, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents. This guarantee does not affect your statutory rights.

To find out what to do, if your phone is in or outside of the 12 month guarantee, please look in the full user guide at bt.com/producthelp

If you need some help, call us on **0800 145 6789*** or go to bt.com/producthelp

How to recycle your equipment

The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin.



It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground.

You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

Warning

You won't be able to call 999 from this phone if there's a power cut, so make sure you've got another way to call for help in an emergency.

R&TTE Directive & Declaration of Conformity

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC).

For a copy of the Declaration of Conformity please refer to bt.com/producthelp

For a Better Future

We're always looking to make our products last longer and use less power, so we don't have such a big impact on the environment.

To find out about what we are doing, visit
bt.com/betterfuture



Offices worldwide

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* Calls made from within the UK mainland network are free.
Mobile and international call costs may vary.

BT6590 (12/16) Issue 3

