BT

Designed to block nuisance calls

Quick User Guide
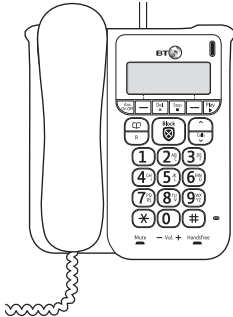
Block up to 100% Nuisance Calls

BT Decor 2600 Premium Nuisance Call Blocker
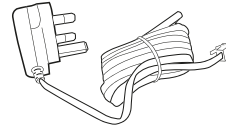Corded Phone with Answering Machine

Powered by
trueCall
STOPS NUISANCE CALLS

You need a Caller Display service from your network provider to use Call Blocking and other Caller Display enabled features. Charges may apply.

BT Decor 2600 corded telephone with handset and telephone line cord attached

Mains power adaptor
(item code 084385)

> **! Important**
> If you need some help, go to **bt.com/producthelp**
> or call us on **0800 145 6789***.

BT Call Blocking

> **≡ To switch BT Call Blocking on/off**
> When BT Call Blocking is set to On, it is On for whichever mode you're using (e.g. Announce mode). If you turn Call Blocking Off, all calls will be allowed through, even if they are already on your blocked list.
> 1. In idle mode, press [Block].
> 2. **On/Off** is displayed. Press **OK** and then scroll and select either **On** or **Off** and press **OK**.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.
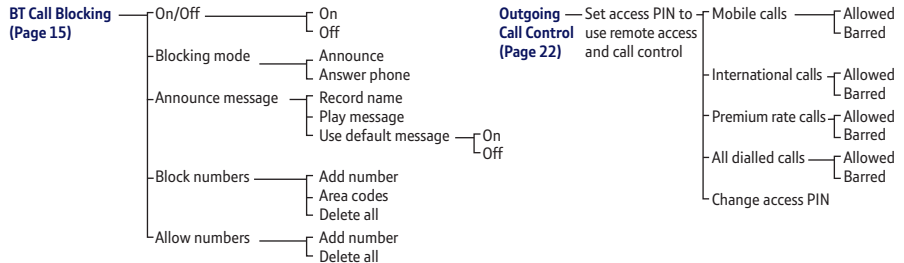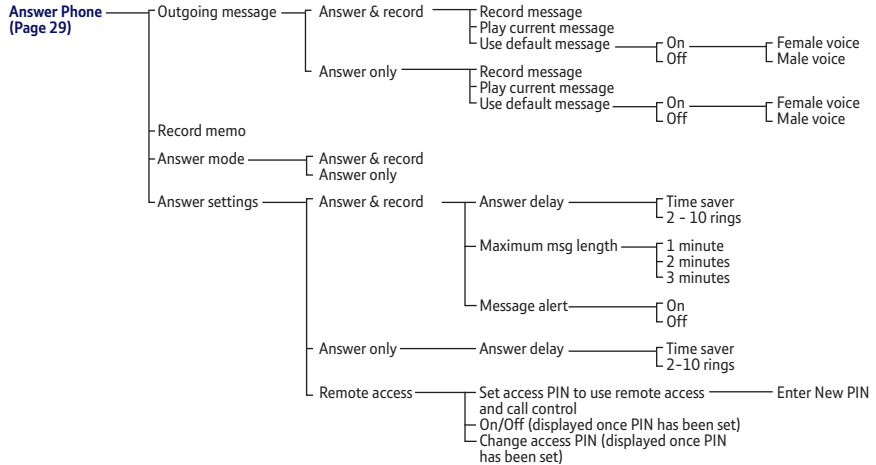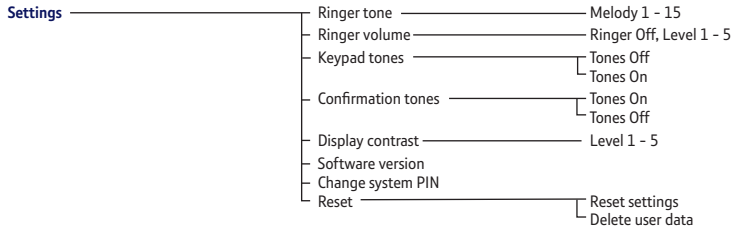
Contents

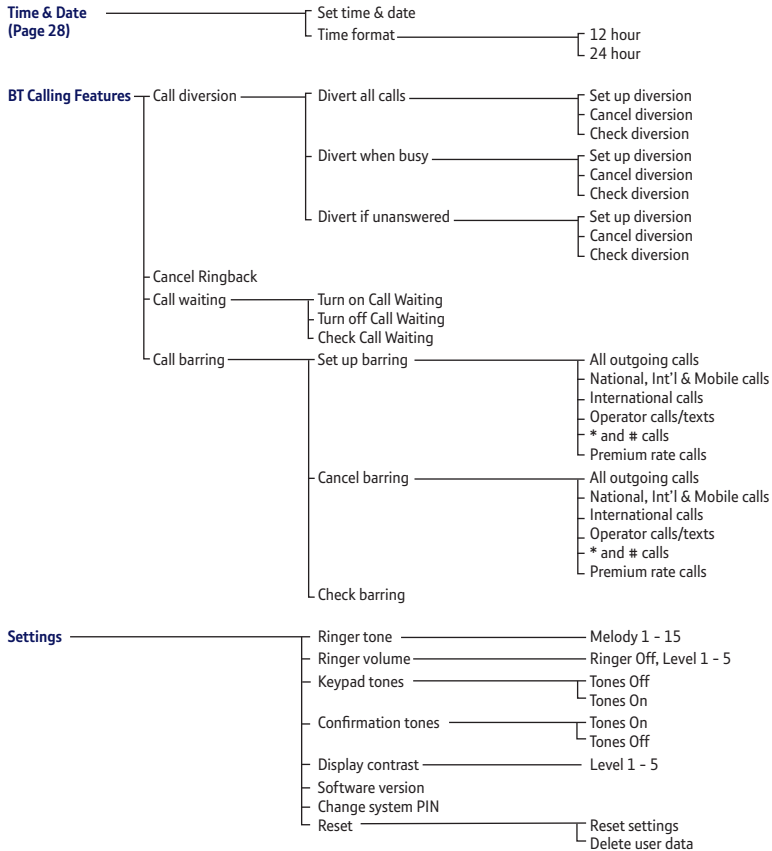If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

Menu map

Answer Phone (Page 29) — Outgoing message — Answer & record — Record message / Play current message / Use default message — On / Off — Female voice / Male voice

Answer only — Record message / Play current message / Use default message — On / Off — Female voice / Male voice

Record memo

Answer mode — Answer & record / Answer only

Answer settings — Answer & record — Answer delay — Time saver / 2 - 10 rings

Maximum msg length — 1 minute / 2 minutes / 3 minutes

Message alert — On / Off

Answer only — Answer delay — Time saver / 2-10 rings

Remote access — Set access PIN to use remote access and call control — Enter New PIN

On/Off (displayed once PIN has been set)

Change access PIN (displayed once PIN has been set)

BT Call Blocking (Page 15) — On/Off — On / Off

Blocking mode — Announce / Answer phone

Announce message — Record name / Play message / Use default message — On / Off

Block numbers — Add number / Area codes / Delete all

Allow numbers — Add number / Delete all

Outgoing Call Control (Page 22) — Set access PIN to use remote access and call control — Mobile calls — Allowed / Barred

International calls — Allowed / Barred

Premium rate calls — Allowed / Barred

All dialled calls — Allowed / Barred

Change access PIN

Time & Date (Page 28) ─── Set time & date
─── Time format ─── 12 hour
                    24 hour

BT Calling Features ─ Call diversion ─── Divert all calls ─── Set up diversion
                                                                  Cancel diversion
                                                                  Check diversion
                                           ─ Divert when busy ─── Set up diversion
                                                                  Cancel diversion
                                                                  Check diversion
                                           ─ Divert if unanswered ─── Set up diversion
                                                                      Cancel diversion
                                                                      Check diversion
                        ─ Cancel Ringback
                        ─ Call waiting ─── Turn on Call Waiting
                                           Turn off Call Waiting
                                           Check Call Waiting
                        ─ Call barring ─── Set up barring ─── All outgoing calls
                                                              National, Int'l & Mobile calls
                                                              International calls
                                                              Operator calls/texts
                                                              * and # calls
                                                              Premium rate calls
                                          ─ Cancel barring ─── All outgoing calls
                                                               National, Int'l & Mobile calls
                                                               International calls
                                                               Operator calls/texts
                                                               * and # calls
                                                               Premium rate calls
                                          ─ Check barring

Settings ─── Ringer tone ─── Melody 1 - 15
             ─ Ringer volume ─── Ringer Off, Level 1 - 5
             ─ Keypad tones ─── Tones Off
                                Tones On
             ─ Confirmation tones ─── Tones On
                                      Tones Off
             ─ Display contrast ─── Level 1 - 5
             ─ Software version
             ─ Change system PIN
             ─ Reset ─── Reset settings
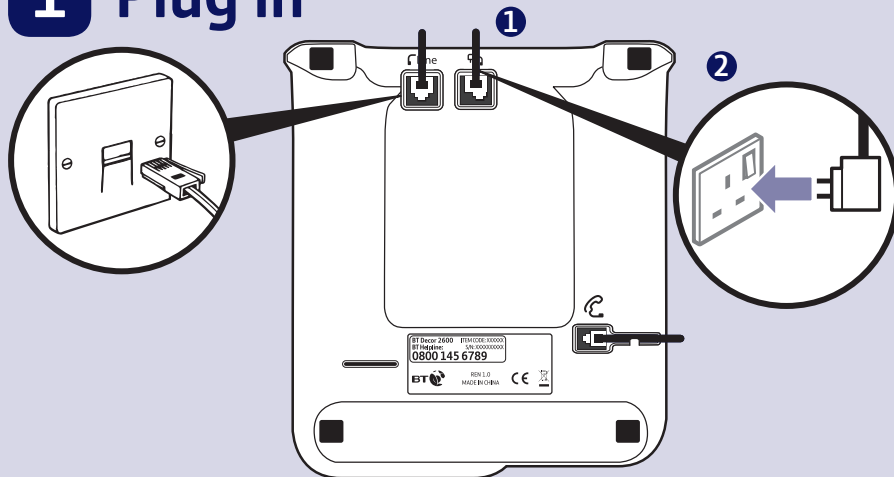   Delete user data

Quick set-up guide

1 **Plug in**

1. First, plug the mains power adaptor into the handset, next to the pre-fitted telephone cable.
2. Plug the other end of the power adaptor into the wall power socket and switch socket on.

3. Your new phone comes with its telephone line cable already fitted. Plug the other end of the cable into the phone wall socket.
4. The BT logo will flash up on the digital display while your new phone starts up.

If you need some help, call us on **0800 145 6789*** or go to **bt.com/producthelp**

Using your BT Decor 2600 on a broadband line?

To avoid problems with your broadband or noise on your phone line, you might need to plug it into the wall socket using a microfilter (not supplied).

If your main phone socket has a **single** socket, you **do** need to use microfilters, like this:

You'll need a microfilter for every phone socket where you've got equipment plugged in – up to a maximum of four per line – including alarm sytems and digital TV boxes.

You can get BT ADSL micro filters from bt.com/shop

You **don't** need to use microfilters if your main phone socket has **two separate** sockets, like these:

If you have a power cut

You will still be able to make and receive calls but the other functions, such as Call Blocking and the Answer Phone will not work at this time.

If you need some help, call us on **0800 145 6789*** or go to **bt.com/producthelp**
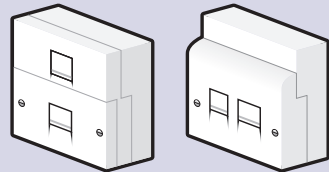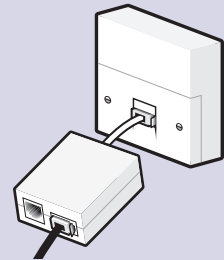
2 Follow the set-up wizard

1. The set-up wizard will then begin.
   Follow the prompts to finish set-up.
   To select **OK**, press the left option button
   ▬ below the display.

   Set the time and date

2. Use the keypad to enter the time. The
   default time format setting is 24 hours,
   but you can change this to 12 hours under
   Time format in the Time & Date menu.

3. Press **Next**, then enter the date, in the
   format **DD/MM/YYYY**.

4. Press ▬ to **Save**.

If you need some help, call us on **0800 145 6789*** or go to **bt.com/producthelp**
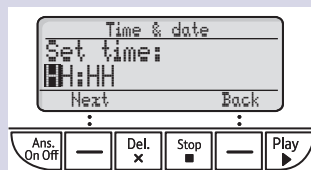
Turn on BT Call Blocking

5. The set-up wizard will ask you to turn BT Call Blocking on or off. When on, you can block unwanted calls. For more about this, see page 15.

6. To switch it on, press the left option button ▬. To leave it off, select the right option button ▬. You can turn it on later in the main menu.

   When your answer phone is switched on, the number of messages you have will show on the display screen. If it's switched off, Answer off will show instead.

   Tip: when BT Call Blocking is switched on, you'll see it on the top right hand of the display.
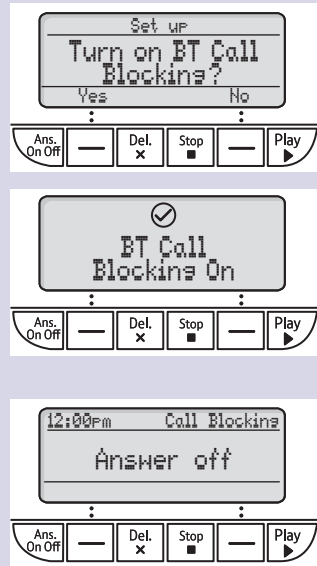
⊜ You'll need a Caller Display service from your network provider to use all the features available e.g. BT Call Blocking, Visual Voicemail, Calls List and other Caller Display enabled features. Charges may apply.

If you need some help, call us on **0800 145 6789*** or go to **bt.com/producthelp**

Adding contacts

7. Select **Yes** to add contacts now (or press the right option button **No**, ▬ to skip to the next step).

8. Use the number buttons on the keypad to enter the name of a new contact. To select the correct letter, press the number button it appears on e.g. for Emma, press **3**ᴰᴱ twice and do the same thing to complete the rest of the name. (See the character map on page 26. To enter a space, press **0**, to change between upper and lower case, press **#**).

9. When you've finished the name you want to save, press **Next**. (If you make a mistake, go back a digit by selecting **Clear**, ▬).

10. Then use the keypad to enter the telephone number and press **Save**.

11. To add another, select **Yes** and then repeat steps 8 to 10.

> By adding contacts, you will always know that their calls will get straight through to you, without the need to go through BT Call Blocking. Please make sure you always add the full telephone number when you save a contact.

If you need some help, call us on **0800 145 6789*** or go to **bt.com/producthelp**

📧 If you have important numbers that will always need to get through e.g. Doctors surgery, National Floodline, Carer Line, make sure you've added them to your Contacts or Allowed list.

12. If you don't want to add more contacts now, select **No** to finish the set-up wizard.

You can now start using your phone. To find out how to use the most popular features of your BT Decor 2600, please read the rest of this quick user guide.

If you'd like more detailed instructions, a full user guide is available to download from bt.com/producthelp

📧 Please note that if you have any other telephones connected to your telephone line, they might ring, before the Decor 2600 intercepts the call.

Finding your way around your phone
The BT Decor 2600 has an easy to use menu.
When the display shows the idle screen:

1. Press the left option button ▬ to open the Menu.
2. Use ⏶ or ⏷ to scroll through the menu options.
3. When the menu you want is displayed, select by pressing the left
   option button ▬.
   Use ⏶ or ⏷ to scroll through the available sub menu options.
   When the sub menu you want is highlighted, press **OK** ▬.
   Select the **Back** option ▬, if you want to return to the previous screen.
   To exit a menu and return to the home screen, press ⌫.
   If no buttons are pressed for one minute, the display returns to the idle
   screen automatically.

Handset buttons

Ans. On/Off
Switch the answer
phone on or off.

Left option
Open the main menu,
select **OK**.

Skip backwards when
playing messages on
the answer phone.

Del.
Delete answer
phone messages.
Press to exit the menu
and return to standby.

Calls light
Red light flashes
to indicate an
incoming call.
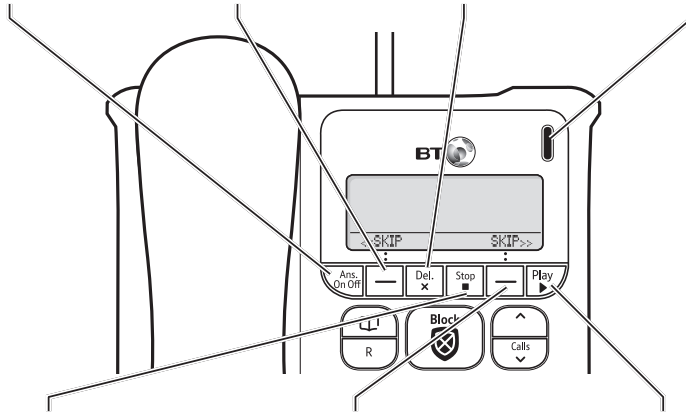
Stop
Stop answer phone
messages from playing.

Right Option
Go back a step when viewing
the main menu.

Skip forwards when playing
messages in the answer phone.

Play
Play answer phone messages,
or pause when a message
is playing.

Contacts
Find stored contacts.
Page 25.

Call Blocking Menu
One touch call blocking
and access to the call
blocking features.
Page 15.

Up
Move up through
menu options.

Calls/Down
Enter calls list.
Move down through
menu options.
Page 27.

R (Recall)
R (Recall) for use
with some BT
Calling Features
and when
connected to a
switchboard
or exchange.

*
Press and hold to
turn handset ringer
on or off.

#
Move between
upper/lower case
characters.

Mute
When on a call, mute the
microphone on your handset or
the ringer on an incoming call.
Page 24. The red light shows
when mute is on.

Volume – / Volume +
Decrease or increase volume on
calls, the speaker or change
the ringer volume.

Handsfree
Make/receive calls. Page 24.

Switch handsfree on/off.
Page 25.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

Using the phone

BT Call Blocking
The best way to stop unwanted calls, is to know who's at the other end of the phone before you decide if you want to take it.

You need Caller Display
This will help you get the most out of your BT Call Blocking. You can get it from your phone service provider (charges may apply).

Your BT Decor 2600 has two BT Call Blocking to help you easily manage your incoming calls in different ways. When set to:
- Announce (all calls saved in your **Contacts** or **Allow** list do not have to announce their name, those on your Blocked list will hear, "Callers to this number are being screened by a BT Call Blocking phone, the person you are calling isn't accepting your call. Please hang up.").
- Answer phone (all calls not in your **Contacts** or **Allowed** list are sent straight to the Answer phone, including those on your **Blocked** list).

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

In **Announce mode** (default setting), the BT Decor 2600 will filter all first time calls from numbers that are not yet saved in your Contacts, or already on your allowed list. By doing this, you gradually build up your lists of allowed and blocked numbers and your Decor 2600 will know how to deal with the call the next time it comes in.

Record your Announce message
You can personalise the BT Call Blocking greeting, by adding your name to the Announce message.

1. Select **Menu**, scroll to **BT Call Blocking** and press **OK**.
2. Scroll to **Announce message**, press **OK**.
3. The **Record name** option will show. Press **OK** and follow the voice prompt and press **Save**.
4. Your recording will then be played back to you. If you aren't happy with it, you can press **Delete** while it's playing.

The Block button 🚫

You can use your block call button in three ways.

1. In idle mode

Press as a shortcut to the BT Call Blocking menu.

2. Incoming call

When you have an incoming call, before answering, look at the display to see who's calling.

If you know you want to block the call, press 🚫.

The number will be blocked and added to the blocked calls list if Caller ID is displayed. For calls with no caller number, withheld or unavailable you can also use the Block button to reject the call. The caller will hear, "Callers to this number are being screened by a BT Call Blocking phone, the person you are calling isn't accepting your call. Please hang up."

3. During a call

If you have already answered the call and then decide you want to block the number, press 🚫. If the number is displayed in the Caller ID, the display will give you the option to select **Yes** and the number will be added to the blocked numbers list and end the call, or select **No** to go back to the caller.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

How do you accept, block or send a call to the answer phone?

1. BT Call Blocking answers a call for you and asks the caller to say ("announce") who they are.
2. Your BT Decor 2600 then rings with the Announced call on the display and tells you the caller's name when you pick up. (e.g. "You have a call from Mark").
3. You now choose to:
- accept the call, press **1**
- always accept their calls, press **2**
- block their calls, press **3**, or **⊗**
- send this call to the answer phone, press **4**
- ignore the call, just hang up (this call won't be added to your blocked list)

⊜ When a call starts ringing, you can block it straight away by pressing the **⊗** button. That number will then be added to your blocked list.

How do I change the different BT Call Blocking modes?

Your Decor 2600 has two Call Blocking settings, Announce and Answer phone.

- **Announce** – All calls not in your Contacts or Allow list must say their name. Those on your Blocked list hear, "Callers to this number are being screened by a BT Call Blocking phone, the person you are calling isn't accepting your call. Please hang up".

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

• **Answer Phone** – All calls not in your Contacts or Allowed list are sent straight to the Answer Phone including those on your Blocked list.

To change to Announce or Answer phone:
1. In idle mode, press 🔘.
2. Scroll to **Blocking mode**, press **OK** and then scroll and select the mode you want to use and press **OK**.

Switch BT Call Blocking on/off
When BT Call Blocking is set to On, it is On for whichever mode you're using (e.g. Announce mode). If you turn Call Blocking Off, all calls will be allowed through, even if they are already on your blocked list.
1. In idle mode, press 🔘.
2. **On/Off** is displayed. Press **OK** and then scroll and select either **On** or **Off** and press **OK**.

⊜ When you receive a call with BT Call Blocking switched on you will hear the message, You have a call from XXX. To accept this call press 1. To always accept their calls, press 2. To block their calls, press 3. To send this call to the answer phone, press 4. To listen to the options again, press ✱'.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

What happens when you allow a number (caller)
When you get an allowed call, you'll see the caller's number (if available).
If you don't answer a call from an allowed number, it will go through to
your answer phone (if it's on) or eventually it will hang up if unanswered.

What happens when you block a number (caller)
A caller calling from a blocked number will hear a message telling them
that their call has been blocked.

The caller will hear, "Callers to this number are being screened by a
BT Call Blocking phone, the person you are calling isn't accepting your
call. Please hang up".

Calls that are always allowed
Ringback and operator calls are always allowed and cannot be blocked
using BT Call Blocking.

How to add numbers straight to your Blocked and Allow lists
Aside from adding numbers to your Block and Allow list as calls come
through, you can also add numbers directly to the lists via your BT Call
Blocking menu.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

To add a number to the Blocked list

1. In idle mode, press 🔘.
2. Scroll to **Block numbers** and press **OK**.
3. Choose **Add number** and press **OK**.
4. Enter the telephone number you want to block (make sure you enter the full dialling code) and press **Save**.

To add a number to the Allow list

1. In idle mode, press 🔘.
2. Scroll to **Allow numbers** and press **OK**.
3. Choose **Add number** and press **OK**.
4. Enter the telephone number you want to allow (make sure you enter the full dialling code) and press **Save**.

Deleting your Blocked and Allowed lists

When in the Block and Allow number menus, you also have the choice to delete the whole list. Remember, if you do this, all calls previously blocked and allowed, will now be able to contact you.

To block numbers by area code

You can also block numbers by area code. This means that any calls beginning with that code, will be blocked.

1. In idle mode, press 🔘.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

2. Scroll to **Block numbers** and press **OK**.
3. Scroll to **Area codes** and press **OK**.
4. On first use, you will see **No codes stored. Add code?** Select **Yes**.
5. Add the area code (eg 01473) and press **Save**.

Set Outgoing calls control
Outgoing call control lets you "Allow"or "Bar" certain types of calls from being made from your Decor 2600, e.g Premium Rate and Mobiles. (The default setting is that ALL outgoing calls are allowed)

1. Select **Menu** and scroll to **Outgoing Call Control** and press **OK**.
2. On first use you will need to set up an access PIN, read on-screen info, press **OK**.
3. Select **Set PIN** when prompted and follow on screen instructions to set 4-digit access PIN.
4. **Mobile calls** is highlighted. You can scroll through the list to **International calls**, **Premium rate calls** or **All dialled calls** and press **OK** on the setting you want to change.
4. Scroll between **Allowed** and **Barred** and then press **OK**.

If 'All dialled calls' is set to Barred, this will take priority over the other settings except emergency numbers 999 and 112 which can still be dialled. If set to Allowed, the status of the other settings will manage which calls can be made.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

Change access PIN setting option

1. Press **Menu** and then use the arrow buttons to get to **Outgoing Call Control**.
2. Press **OK** and type in your current access PIN. Press **OK**.
3. Type the PIN in again and press **OK** to get to the **Outgoing Call Control** menu.
4. Press [Calls] until you get to **Change access PIN** and press **OK**.
5. Type in your old PIN and press **OK**.
6. Add your new PIN, press **OK** again and then confirm your new PIN to set it.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

Making calls

Make an external call

To make a call, just lift the handset and dial the number you wish to contact.

To end the call, replace the handset.

Receive a call

When you receive a call, the phone rings and the display shows **Incoming call**. If you've got a caller display service, the display shows the incoming call, caller's number (if available) or the caller's name.

1. Lift the handset to answer the call. To use Handsfree, press Handsfree. A green light will show when it's switched on.

Mute

1. During a call, select **Mute** by pressing Mute. The red light on the button will show. If the light is on, the call is **muted** and your caller can't hear you.
2. Press the Mute button again to return to your caller.

Incoming speech / Handsfree volume

1. Press − Vol. + to increase or decrease the volume. Subsequent presses will change the volume, you will hear the volume level with each press.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

From the idle screen, you can press to change the ringer volume settings too.

Make a Handsfree call

1. Enter the number you wish to call.
2. Then press Handsfree to connect.
3. To end the call, press the Handsfree again.

Contacts

Store a contact (up to 200)

1. From the idle screen, press 📖.
2. Press **Options**. **Add new contact** is highlighted, press **OK**.
3. Enter the new contact name using the keypad (see the character map on page 26 for help. To enter a space, press **0**, to change between upper and lower case, press **#**).
4. Press **Next**. Enter the phone number and select **Save** when you've finished. The display will show **Contact saved**.

You can add up to 14 characters for contact names and 24 digits for their telephone number.

Character map

1	& . , ' ? ! @ 1
2	a b c 2
3	d e f 3
4	g h i 4
5	j k l 5
6	m n o 6
7	p q r s 7
8	t u v 8
9	w x y z 9
0	space 0 + $ # *
∗	* (only in use when entering numbers)
#	Changes text entry mode (sentence case, upper, lower or numeric)

View/dial a contact

1. From the idle screen, with the handset down, press 📖 to open your contact list.
2. Press 🔼 and 🔽 to scroll through and view the entries.
3. When you have found the contact you wish to call, lift the handset to connect the call.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

The Calls list

To get the most out of the features on your new phone, you should subscribe to a Caller Display service. Your network provider may charge you for this service.

View and dial from the Calls list

1. With the handset down, press 📞. The most recent entry is at the top of the list. (If there are no entries **Calls list empty** will be displayed)
2. Press 🔼 or 📞 to scroll through and view the list.
3. To dial, lift the handset when the entry you want is highlighted.

Save a Calls list entry to your contacts

1. Press 📞, then press 🔼 and 📞 to highlight the entry you want to save and select **Options**.
2. **Save number** is displayed, press **OK**.
3. Enter the name of the new contact and press **Next.**
4. The number you wish to save is displayed. Press **Save** to add as a contact.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

Time and date

Choose a time format

You can use a 24 hour or 12 hour format to display the time on your phone. To set your preference:

1. Select **Menu**, scroll through to **Time & Date** and press **OK**.
2. Use the ⬆ and ⬇ to scroll to **Time format** and press **OK**, then use the ⬆ or ⬇ buttons to highlight the format you want to use and press **OK**.

Set the time and date

1. Select **Menu**, scroll to display **Time & Date** and press **OK**.
2. **Set time & date** is displayed, press **OK**.
3. Enter the digits for the time and press **Next**. Then enter the digits for the date and press **Save**.

📧 Time can only be entered in 24 hour format.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

Answer phone

Message playback

1. To play your messages, press the ▶ button. The messages will play by date order, with newest first. You can pause a message during playback, by pressing the ▶ button. Press it again to continue listening to the message.

2. When messages are playing, you can use the ━ and ━ buttons to skip back and forward through your messages.

3. To delete a message, press ✕ while the message is playing.
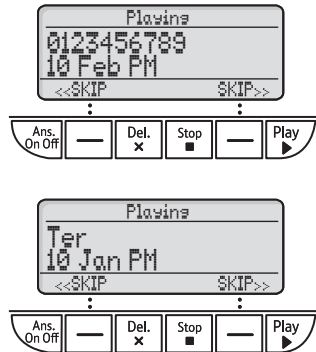
You can turn your answer phone on or off using the 🔘 button. When you press the button, the digital display and speaker will confirm your choice.

For compatibility with BT 1571 (or another voicemail service)
Make sure the answer delay is set for your answer machine to answer before the voicemail service. Therefore, the answer delay should be less than on your voicemail service. For BT 1571 do not set the answer delay to more than 5 rings.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

Phone doesn't work
- Check that the mains power is correctly connected.

No dial tone or line cord error message displayed on screen
- Is the telephone cord plugged into the base and phone wall socket?
- Check that the mains power is correctly connected.
- Only use the telephone cord supplied with the phone.

Can't make or receive calls
- Check that product call barring is not active.
- Has there been a power cut? If so, the screen will show the **Power cut. Set time?** message. **Set?** the time and date and check that you can now hear the dialling tone.

You have a dial tone, but the phone won't dial out
- This phone does not support PBX code. User will need to manually dial the PBX code before the number.

📧 You will still be able to make and receive calls if the power fails, but the other functions such as Call Blocking and the Answer Phone will not work at this time.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

General information

For information on safety instructions, cleaning, technical information or connecting to a switchboard, please refer to the 'General Information' section in the full user guide at **bt.com/producthelp**

Guarantee

Your BT Decor 2600 is guaranteed for a period of 12 months from the date of purchase.
Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Decor 2600, or any component thereof, which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.
The conditions of this guarantee are:
• The guarantee shall only apply to defects that occur within the 12 month guarantee period.
• Proof of purchase is required.
• The equipment is returned to BT or its agent as instructed.
This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents. This guarantee does not affect your statutory rights.
To find out what to do, if your phone is in or outside of the 12 month guarantee, please look in the full user guide at **bt.com/producthelp**

How to recycle your equipment

The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin.
It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground.
You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

R&TTE Directive & Declaration of Conformity

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.
This equipment complies with the essential requirements for the Radio Equipment and Telecommunications

Terminal Equipment Directive (1999/5/EC).
For a copy of the Declaration of Conformity please refer to **bt.com/producthelp**

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

For a Better Future

We're always looking to make our products last longer and use less power, so we don't have such a big impact on the environment.

To find out about what we are doing, visit **bt.com/betterfuture**

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