



BT Converse 2300

User Guide

Corded Phone

Welcome

to your BT Converse 2300 Corded Telephone

- 100 Name and number directory.
- BT Calling Features menu gives easy access to BT Answer 1571, Call Diversion and Call Waiting¹.
- BT MeetMe menu allows for easy access to the in call features of this package².
- 10 One-touch memory buttons for easy dialling.
- 50 Number call log lets you keep track of missed and recent calls.
- Headset socket lets you make and receive calls privately while keeping your hands free.
- Handsfree button lets you make and receive calls over the built-in loudspeaker and microphone.
- Redial the last 10 numbers.
- Amplify lets you boost the handset volume straight to maximum.
- Providing you are connected to a compatible switchboard, the message waiting indicator will flash when you receive new messages.³
- Energy saving mains power adaptor.

1 You must subscribe to a Caller Display or Call Waiting service for these features to work. Your network provider may charge you for these services.

2 This is a BT service that requires subscription. Charges may apply, see bt.com for more details.

3 The light will not flash when used with BT 1571 or similar network voicemail services. New voicemail messages will be indicated by a stuttered dial tone when you pick up the handset.

This User Guide provides you with all the information you need to get the most from your BT Converse 2300.

You must first set up your BT Converse 2300 before you can use it. This doesn't take long as it is easy to do. Just follow the simple instructions on the next few pages.

Hearing aid friendly

The BT Converse 2300 is fitted with an inductive coupler so it is compatible with hearing aids. Please visit btplc.com/inclusion/ for further practical advice on using hearing aids.

* Calls to our helpdesk made from the UK mainland and mobile networks are free. International call costs vary.

Got everything?

- BT Converse 2300 telephone
- Handset and cord
(already fitted to base)
- Telephone line cord
(already fitted to base)
- Power supply unit
(item code 084721: white
and 066270: black)
- Desk mounting plinth
- Wall mounting plugs and screws

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Getting started

WARNING

Do not place your BT Converse 2300 in the bathroom or other humid areas.

Other electrical equipment close to your Converse could have an adverse effect on call quality. If you experience buzzing during a call try moving the Converse away from any electrical equipment that may be nearby.



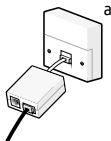
Important

Only use the handset and telephone line cord and the mains power adaptor supplied or this product may not work.

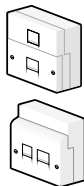
Using broadband on the same phone line?

To avoid problems with your broadband or noise on your phone line, you might need to plug it into the wall socket via microfilter (not supplied).

If your main phone socket has a single socket, as shown, you'll need to use microfilters.



You don't need to use microfilters if your main phone socket has two separate sockets, like these:




Location

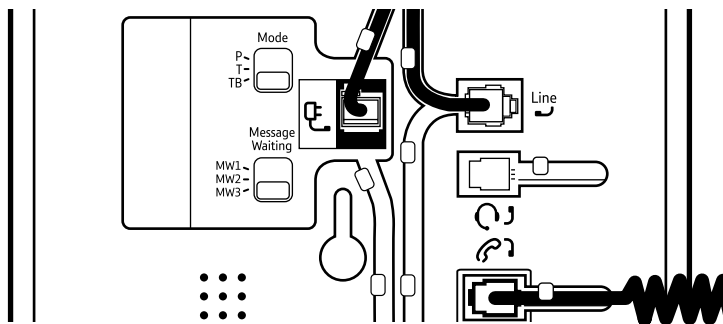
You need to place your BT Converse 2300 within 3 metres of a telephone and mains power socket so that the cables will reach.

Your BT Converse 2300 can be wall mounted, see 'Wall mounting your phone' page 32.

Setting up

Connect the mains power supply

1. Plug the lead of the mains power adaptor (item code 084721 white and 066270 black) into the socket marked  on the underside of the phone and route the cable as shown.



2. Plug the other end of mains power adaptor into the wall socket and switch on.
3. Plug the end of the telephone line cord into the wall socket.
4. Check the dial mode setting.

The **Mode** switch on the underside of your BT Converse 2300 is pre-set to **TB** for tone dialling with timed break recall. If your phone does not work, try setting the dialling mode to **P** or **T**.

If you are not sure which setting to use, please contact your service provider or switchboard manager.

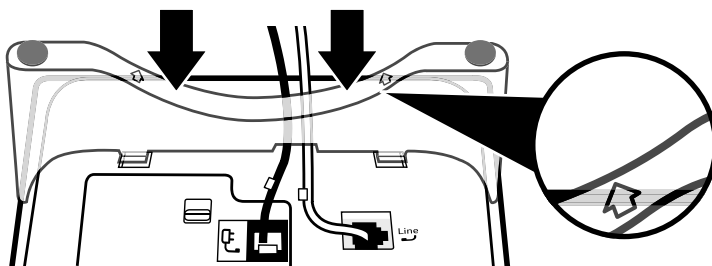


Dialling mode

If connecting to a switchboard you may need to adjust the dialling mode setting to **P** or **T** using the **Mode** switch on the underside of the base. If in doubt, please consult your service provider.

Desk mounting plinth

If you want to remove the desk mounting plinth, push it in the same direction as the two arrows shown on the plinth. To refit the desk mounting plinth, insert the two lugs on the plinth into the base and push it down into place, as shown by the blue arrows.



Your BT Converse 2300 is now ready for use.

Getting to know your phone

Buttons and features

Menu

Press to open the menu.

Handset park

If the phone is wall-mounted, you can hang the handset here if you need to leave the phone during a call.

UP/DOWN

Lets you scroll UP and DOWN through menu options.

Directory

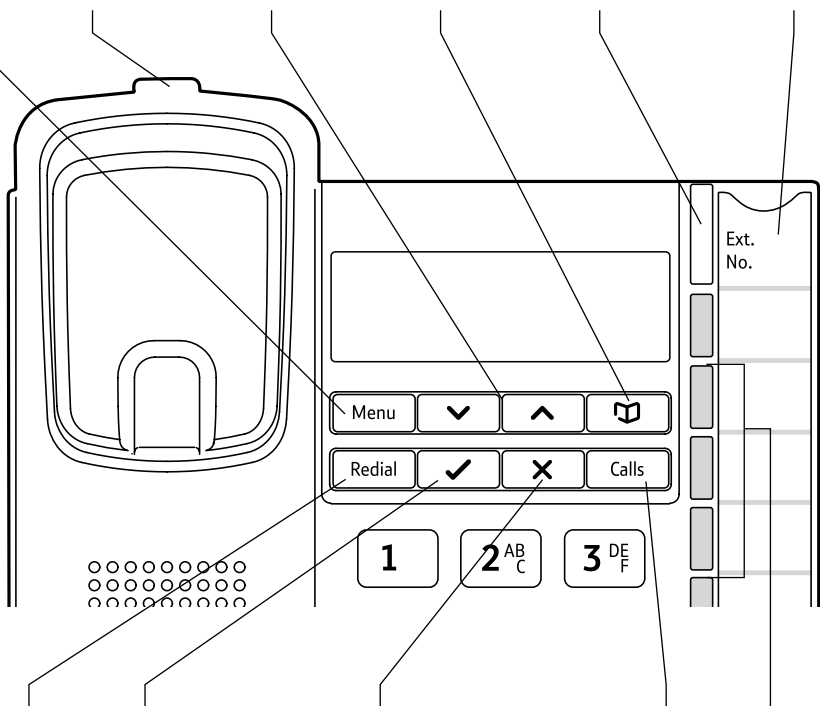
Press to open the 100 name and number directory, page 17.

Call/message waiting indicator

Flashes when you have an incoming call, or if you have voicemail.*

One touch memory label

Keep a note of your numbers.



Redial

Redials the last 10 numbers called, page 13. Also used to enter a pause in a stored number, page 16.

✓ (OK)

Press to select a menu option.

✗ (Cancel)

Press to cancel a selection or clear the previous entry.

Calls

Press to open the calls list, page 24.

One-touch memory buttons

Use to store and dial one-touch memory numbers, page 16.

* The light will only flash if your BT Converse is connected to a PBX switch or similar. The light will not flash when used with network services such as BT 1571.

Headset button & indicator

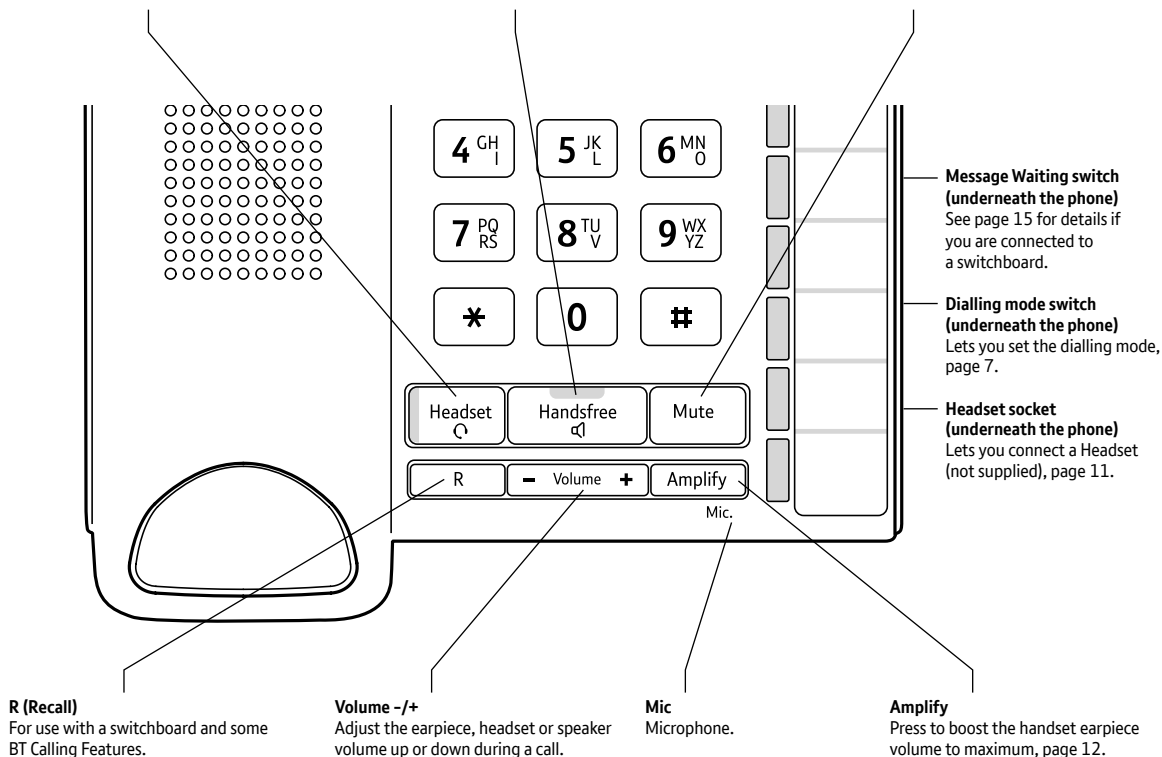
Lets you make and receive calls with a headset, page 11.

Handsfree button & indicator

Press to make and receive calls handsfree, page 12.

Mute button & indicator

During a call, press to stop your caller hearing you so you can talk privately to someone else close by, page 14.

**R (Recall)**

For use with a switchboard and some BT Calling Features.

Volume +/-

Adjust the earpiece, headset or speaker volume up or down during a call.

Mic

Microphone.

Amplify

Press to boost the handset earpiece volume to maximum, page 12.

Handset & Hearing Aid

Hearing aid wearers may benefit from switching their hearing aid to the middle T position and holding the earpiece up to the aid, not their ear.

Please visit btplc.com/inclusion/ for further practical advice on using hearings aids.

Using the menu

A range of functions and settings can be accessed through the main menu. The menu map below shows all the options you can choose from.

Press **Menu** to enter the menu.

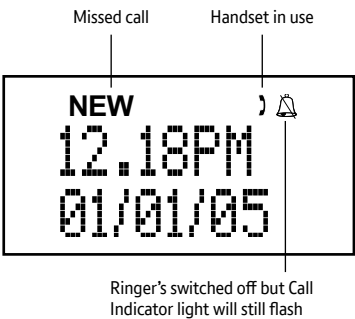
Press **▲** or **▼** to scroll through the menu list.

When you reach the end of the list, the first option is displayed again.

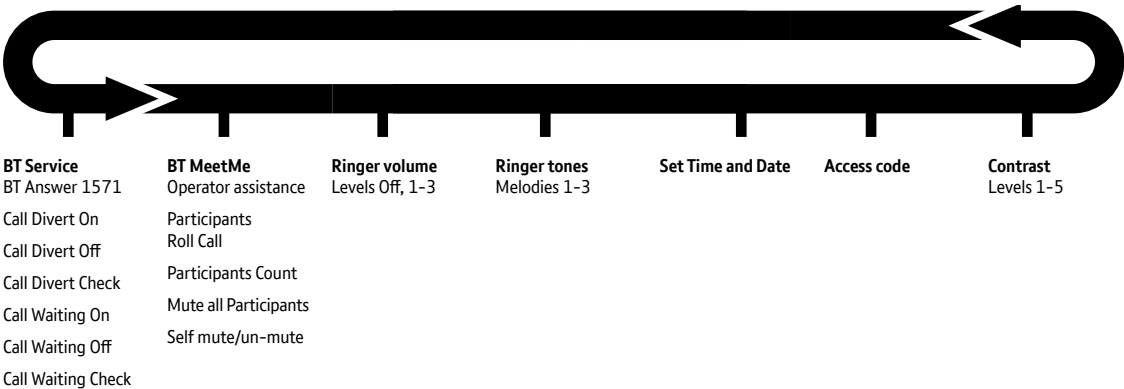
To select an option, press **✓**.

To return to the previous menu display, press **✕**.

Display icons



Menu map






Making and ending calls

1. Lift the handset and wait for the dial tone. Dial the number you want.
2. Replace handset to end the call.

Hearing Aid compatibility

As this telephone is fitted with an Inductive Coupler, hearing aid wearers may benefit from switching their hearing aid to the middle 'T' position and holding the earpiece up to the aid, not their ear. Please visit btplc.com/inclusion/ for further practical advice on using hearings aids.

Preparatory dialling

1. Enter the phone number first. The number is shown in the display.
2. Lift handset or press  or  to dial. If you make a mistake as you enter the number, press  to delete the digit.




Receiving a call

1. When the phone rings the call indicator light will also flash.
Simply pick up the handset.

Headset

Headsets are not supplied with your BT Converse 2300. However, you can purchase headsets (with RJ11 jack) by visiting www.shop.bt.com

Making a headset call

1. Plug the headset (not supplied) into the socket marked  on the underside of the base.
2. Press  and dial the number. When the headset is in use, the headset indicator light is illuminated.
3. Press  to end the call.

Transferring the call to the handset or headset



During a handsfree conversation you can transfer the call to the handset just by lifting the handset or to the headset by pressing . You may have to adjust the volume.

Default volume levels

Handset – Level 1
Handsfree – Level 3

After you hang up, the handset volume will automatically return to the default setting. The handsfree volume will not change, it will retain your last setting.



Receiving a headset call

1. When the phone rings and the headset is plugged in, press  to answer.
2. When the call is finished, press  to end the call.



Handsfree

Make and receive calls without lifting the handset.

Making a handsfree call

1. Press . You will hear the dial tone.
2. Dial the number you want. When your call is answered, speak as normal (or if you wish to speak to your caller privately, pick up the handset).
3. Press  to end the call.

Receiving a call handsfree

1. When the phone rings, press  and speak.
2. Press  to end the call.



Volume

Whether using the handset, headset or handsfree, you can adjust the volume of your caller's voice.

1. During a call, press  to adjust the volume.

Amplify

This will only work when using the handset. It will not work when using handsfree or loudspeaker.




1. Press  to switch the handset earpiece volume to maximum.
Press  to decrease the volume.

Redial







You can redial any of the last 10 numbers you have called. Each number can be up to 32 digits long.

If the last number dialled was longer than 32 digits, only the first 32 digits will be dialled.

Redial the last number

1. Lift the handset or press  or .
2. Press .








Redial one of the 10 last numbers.

1. Press  then scroll  or  until the number you want is displayed.
2. Lift the handset or press ,  or . The number on screen is dialled.

Save a number from the redial list to the directory

When reviewing the redial list you can store a number to the directory.

Numbers can be no longer than 32 digits and can include pause.

1. Press  then scroll  or  to the number you want.
2. Press . The display shows Save number.
3. Press . Display shows Enter name.
4. Use the keypad to enter the name and press .
5. The number is displayed. Edit the number if required and press . The display shows Entry saved.

Mute works in handset, headset and handsfree modes.

IMPORTANT

If your BT Converse 2300 is connected to a switchboard, this feature only works with compatible models.

Delete a redial number

1. Press **Redial** and scroll **▲** or **▼** to the number you want.
2. Press **Menu** and scroll **▲** or **▼** to Delete number and press OK.
3. Press **✓** again to confirm. The display shows Number deleted.

Delete all redial numbers

1. Press **Redial** then **Menu**.
2. Scroll **▲** or **▼** to Delete all and press OK.
3. Press **✓** again to confirm. The display shows Redial list deleted.

Mute

During a call, you can talk to someone nearby without your caller hearing you.

1. During a call, press **Mute**. The red mute light is illuminated and your caller cannot hear you although you will still be able to hear them.
2. Press **Mute** again to return to your caller. The red mute light will switch off.

Message waiting

If your BT Converse phone is connected to a switchboard, the message waiting indicator will flash when you receive new voicemail messages.

The light will not flash when used with BT 1571 or similar network voicemail services. New voicemail messages will be indicated by a stuttered dial tone when you pick up the handset.

Message waiting switch





If your telephone is connected to a switchboard you may need to change the message waiting switch setting on the base of the phone. It is pre-set to MW3 which is for an SX2000 switch. MW1 and MW2 positions are for when the telephone is connected to an ISDX switch. If the switch is moved to MW2 and the message waiting indicator stays on permanently, use MW1.



To access your messages, either:


1. Lift the handset (or press  or ) and dial    .

Or

1. Press . Display shows BT Services.
2. Press . Display shows BT Answer 1571.
3. Press  and lift the handset or press .

If in doubt, please refer to your PBX instructions/manager for the correct procedure to access this service.

Recall

The Recall  button is used to access a range of switchboard services, for example, to transfer calls and with some BT Calling Features.

One-touch memory buttons

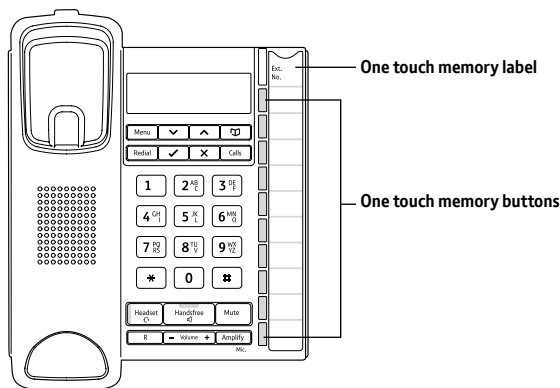
Each number can be up to 32 digits long and can include a pause or **#**. If you enter more than 32 digits you will hear an error tone and the number entered will not be saved.

To enter a pause when storing a number press **Redial**.

To cancel while storing, hang up the handset or press **Handset** or **Headset**. Any number already stored will be kept.

M1-M10 one-touch memory buttons

You can store your 10 most frequently used phone numbers on the one-touch memory buttons that are located on the right hand side of the product.



Store/replace a one touch number

1. Press and hold the one touch memory button that you want to store a number under. The display shows Enter/Edit number.
2. Enter the telephone number you want to store, then press the same one touch memory button or the **✓** button to save the number.
3. Slide the memory label out so you can write who's number you have stored under each button.

Dial a one-touch number

1. Lift the handset or press **Handsfree** or **Headset**.
2. Press the one-touch button you want to dial.

Store your 100 most frequently used names and numbers in the directory for easy dialling. Each name can be up to 16 characters long and each number up to 32 digits long. The number can include a Pause, **[Pause]**, **[*]**, **[#]**.

Store a number in the directory

1. Press **[Phone]** then **[Menu]**. (When you store your very first entry in the directory you will not need to press **[Menu]**).
2. Display shows Add New Entry. Press **[✓]**.
3. Display shows Enter Name: Enter the name and press **[✓]**.
4. Display shows Enter Number: Enter the number and press **[✓]**.
The display shows Entry Saved.

Dial a number in the directory

1. Lift the handset or press **[Headset]** or **[Handsfree]**.
2. Press **[Phone]**. The first number in the directory is displayed.
Scroll **[Up]** or **[Down]** to the number you want.
3. Press **[✓]** to dial.

Edit a directory entry

1. To change a directory entry, press **[Phone]**.
2. Scroll **[Up]** or **[Down]** to the entry you want and press **[Menu]**.
3. Scroll **[Up]** or **[Down]** to display Edit Entry and press **[✓]**.
4. Edit the name and press **[✓]**.
5. Edit the number and press **[✓]** to confirm. Display shows Entry Saved.

You can store a number during a call or while the phone is in standby.
Entries are automatically stored in alphabetical order.

Entering names

Use the keypad letters to enter names, e.g. to store Tom:

Press **[8]** once to enter T.

Press **[6]** three times to enter O.

Press **[6]** once to enter M.

Writing tips

If you make a mistake, press **[X]** to delete the last character or digit.









Press **[0]** to insert a space.

Press **[Redial]** to enter a pause.







To enter a pause when storing a number press **[Redial]**.

Press **[*]** to toggle between upper and lower case when entering characters.

Delete a directory entry

1. To delete a directory entry, press .
2. Scroll  or  to the entry you want to delete and press .
3. Scroll  or  to display Delete Entry and press .
4. Display shows Are you sure? Press  again to confirm.
Display shows Entry Deleted.









Delete all directory entries

1. Press , then .
2. Scroll  or  to display Delete All and press .
3. Display shows Are you sure?. Press  again to confirm.
Display shows Entry Deleted.

Use the menu to adjust your phone's settings to your preference.









Ringer volume


There are 4 volume settings. 1, 2, 3 and Off.

1. Press  and scroll  or  to display Ringer Volume.
2. Press .
3. Scroll  or  to the setting you want.
4. Press  to confirm. Display shows Saved.
5. Press  to return to standby.


Ringer tone

There are 3 tones to choose from – Tone 1, Tone 2 and Tone 3.



















1. Press  and scroll  or  to display Ringer Tone.
2. Press .
3. Scroll  or  to the setting you want.
4. Press  to confirm. Display shows Saved.
5. Press  to return to standby.

 = ringer off

 = ringer volume 3








Press  to exit the menu at any time.

Time and date

1. Press  and scroll  or  to display Set Time & Date.
2. Press .
3. Use the keypad to enter the time using the 24 hour format HH:MM, e.g.      for 9.15am.
4. Press  to confirm.
5. Enter the date using the format DD:MM:YY e.g.       for 6th November 08.
6. Press  to confirm. Display shows Saved.
7. Press  to return to standby.

Contrast

You can adjust the display contrast to suit your preference.
There are 5 levels and your BT Converse 2300 is pre-set to level 3.

1. Press  and scroll  or to display Contrast.
2. Press .
3. Scroll  or  to the setting you want, level 1-5.
4. Press  to confirm. Display shows Saved.
5. Press  to return to standby.

Reset

If you change the pre-stored BT Calling Features numbers, you can reinstate the original numbers at any time by re-setting your phone to its original settings.

These are:

Ringer tone	Tone 2
Ringer volume	Level 3
Earpiece volume	Level 1
Handsfree volume	Level 3
Headset volume	Level 1
Time	12.01pm
Date	01.01.08
Contrast	Level 2

Reset your phone

1. Press *** * 0 1 ***. The display will show Memory Reset and then return to idle.

This will clear all numbers stored in the memory including phonebook, calls list, redial lists and one touch memories.

Connecting to a switchboard

You can store the access code required to get an outside line. This code will be dialled automatically when you call numbers from your directory or calls list. It will not be dialled before manually dialled numbers (including those held in the redial list).

The access code can be up to 16 digits longs including Pause, **R**, ***** and **#**.

With some switchboards you may also need to switch your BT Converse 2300 from TONE dialling to PULSE dialling. Check with your switchboard manager or supplier to see if this is necessary.

To set the access code

1. Press **Menu**.
2. Press **▲** or **▼** to display Access Code and press **✓**.
3. Enter Code: will be displayed. Using the keypad, enter the code you need to access an outside line. If your switchboard requires a pause after the code then press **Redial** to enter a pause. If in doubt, consult your switchboard manager.
4. Press **✓**. Display shows Saved.
5. Press **Menu** to return to standby.

BT Caller Display

If you subscribe to a Caller Display service you can see who is calling you on the display.

If you have stored the number with a name in the directory, the name will be displayed as well.

Caller information not available

With some incoming calls, the telephone number of the caller is not available and cannot therefore be displayed. In this case your BT Converse 2300 provides you with some explanatory information.

UNAVAILABLE – The number is unavailable.

WITHHELD – The caller has withheld their number.

RINGBACK – Ringback call.

OPERATOR – The call has been made via the operator.

PAYPHONE – The caller is ringing from a payphone.

INTERNATIONAL – International call.

To use Caller Display you must subscribe to the service from your network provider. A quarterly fee may be payable.

For more information. Call BT free on **0800 800 150**.

Calls that arrive without a number will not be stored in the Calls list.




If a received number matches a directory entry the name will be stored in the Calls list.

Once a call has been viewed, the New Call icon is switched off.






Calls list

Your BT Converse 2300 lets you view details of the last 50 callers. Entries are stored in the order they were received. When a new call is received, the **NEW** icon will flash on the display. If a new number is received when the list is full, the oldest entry is replaced.









View an entry in the calls list

1. Press . Display shows details of the most recently received call.
2. Press  or  to scroll through the list.








Dial an entry in the calls list

1. Press . Display shows details of the most recently received call.
2. Press  or  to scroll through the list to the entry you want to dial.
3. Lift the handset, or press  or . The number is shown on the display and dialled.







Save an entry from the calls list to the directory

1. Press . Display shows details of the most recently received call.
2. Press  or  to scroll through to the entry you want to save.
3. Press . Display shows Save Number.
4. Press . Display shows Enter name: Enter the name.
5. Press  to confirm. Display shows Edit number.
You can edit the number if you wish. Use  to delete digits.
6. Press  to confirm. Display shows Entry Saved.

Delete an entry in the calls list

1. Press . Display shows details of the most recently received call.
2. Press  or  to scroll through to the entry you want to delete and press .
3. Scroll  or  to scroll through to Delete Call.
4. Press  to delete. Display shows Call Deleted.

Delete all entries in the calls list

1. Press . Display shows details of the most recently received call.
2. Press  and scroll  or  to display Delete All and press .
3. Display shows Are you sure? Press  again to confirm.
Display shows Entry Deleted.

BT Services

If you press **Menu** when a BT Service is displayed you will be able to select edit, delete and add options using **Up** and **Down** and **Check** to change or **Cancel** delete the existing entries.

If you want to re-instate the prestored numbers, reset the phone to its original settings, see page 21.

Compatibility and availability of services

If you are connected to a switchboard, these network features will not be available. However, if the switchboard provides similar features you can store the appropriate codes in place of the pre-set ones.

If you are not connected to the BT network, some of these services may not be available. Please contact your Network Provider.

BT Services

Your BT Converse 2300 gives you easy access to a range of BT Services. Eight codes have been pre-stored for the following services.

- 1. Press **Menu**. Display shows BT Service. Press **Check**.
- 2. Scroll **Up** or **Down** to the option you want.
- 3. Press **Check** to dial.

Menu options

Number dialled

BT Answer 1571

1 5 7 1

Call Divert On

* 2 1 *

Call Divert Off

* 2 1 *

Call Divert Check

* * 2 1 *

Call Waiting On

* 4 3 *

Call Waiting Off

* 4 3 *

Call Waiting Check

* * 4 3 *







BT Answer 1571

This calls BT's answering service to access any voicemail messages you may have. Details on using the service are provided when you subscribe.






Call Divert

You can divert all incoming calls to another number of your choice.

Switch Call Diversion on

1. Press . Display shows BT Service. Press .
2. Scroll  to Call Diversion On and press  to dial the displayed code.
3. Enter the number you want calls diverted to then press  and listen for confirmation of your instructions.
4. Press .

Switch Call Diversion off

1. Press . Display shows BT Service. Press .
2. Scroll  to Call Diversion Off and press . Wait for the number to be dialled and listen for confirmation.
3. Press .

For further information, see the BT Calling Features User Guide supplied when you subscribe to the services of your choice.

Call Diversion services may allow other divert options. Check with your Network provider for details.

BT MeetMe

Your BT Converse 2300 gives you easy access to BT's service: BT MeetMe. BT MeetMe is a conferencing service that requires subscription and a quarterly fee may be payable. See bt.com for further information.

Menu options	Number dialled
Operator assistance	* 0
Participants Roll Call	# 1
Participants Count	# 2*
Mute all Participants	* 5*
Self mute/un-mute	* 6**

No dial tone

Is the line cord plugged into the phone socket and the other end plugged into the telephone wall socket correctly?

Nothing happens when you dial

Check the dialling mode switch is set to the correct position. Page 7.

Phone does not ring

Is the ringer volume set to Off? Page 19.

You may have too many phones, fax machines and/or answering machines plugged in which might be overloading the sockets. See Technical Information, page 31.

General information



Important safety and care instructions. Keep for future reference.

Your BT Converse 2300 from BT is manufactured to comply with European safety standards. Please read the following instructions carefully before installing and using it.

Important

This product is intended for connection to analogue public switched telephone networks and private switchboards in the UK and Republic of Ireland.

Installation and location

- For indoor use only in UK and Ireland
- Position all parts including cables away from heat and sun (e.g. away from radiators, window sill or other electrical equipment which can get hot)
- Keep area ventilated (e.g. don't put in cupboards or back of sofas) and don't block any vents with objects or thick carpets
- Keep device and cables out of young children's reach
- Only use power adaptor and cables provided by BT for this specific device; contact our helpdesk if you need a replacement
- Electronic devices hate liquids; don't place devices in damp areas or near sources of water or splashes
- Product may cause scratches or marks if placed on fragile surfaces (e.g. veneered wood or delicate fabrics); place on a mat if required
- Don't use near flammable substances or in a flammable atmosphere (e.g. warehouse or garage)
- Designed for use at room temperatures between 0 and 40°C

Care and maintenance

- Treat all parts with care; no shock or vibration, and don't pull or twist any cables
- Regularly check your product for damage to ensure small parts aren't exposed
- Dust with a soft dry cloth; don't use water or solvent
- Regularly check that objects don't cover any parts or any vents that could cause overheating
- When not in use, store in a dry place and away from extreme heat or cold

Warnings

- If any parts of your product or any cables appear damaged, discontinue use immediately and contact our helpdesk. See terms in the Guarantee section
- Don't try to open your device or power adaptor. There are no serviceable parts and you risk an electrical shock
- There is a slight chance your phone could be damaged by an electrical storm. We recommend that you unplug the phone line cord during an electrical storm

Guarantee

Your Converse 2300 is guaranteed for 1 year from when you bought it. This means we'll either repair it or replace all or part of the product if it's not working properly. If you bought the product more than 28 days ago, we might replace it with a refurbished or repaired one.

Guarantee conditions:

- The guarantee only covers problems found in the 1 year guarantee period
- You'll need your receipt or other proof of purchase
- Your product is returned to BT or one of our partners as instructed
- This guarantee doesn't cover any problems caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents
- This guarantee doesn't affect your statutory rights

Within the 1 year guarantee period

Before returning your product, please contact the Helpline on 0800 145 6789*. Additional answers to frequently asked questions are available from [bt.com/producthelp](https://www.bt.com/producthelp). If the helpdesk can't fix the problem, they'll let you know how to get a repair or a replacement. If you need to return your product please pack it in the original box if you still have it and make sure you include all the parts like cables. You'll need a fault reference number from the helpdesk. This does not affect your statutory rights.

Outside of the 1 year guarantee period

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the phone network. We recommend that you contact BT's recommended repair agent Discount Communications on 0800 980 8999 or a local qualified repairer.

Technical information

How many telephones can you have?

- All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your BT Converse 2300 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephone may not ring.
- With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Switchboard compatibility

This product is intended for use within the UK for connection to public telephone network and compatible switchboards, which support tone dialling and timed break recall.

Your BT Converse 2300 can be set to work with your switchboard by moving the switch on the underside of the base to either P (pulse) T (tone) or TB (timed break). If in doubt, please consult your service provider.



Switch from pulse to tone during a call

If you need to set your BT Converse 2300 to pulse dialling, you can temporarily switch to tone dialling during a call – for example, if asked to enter a code number. To switch to tone dialling during a call, press *****.

Other information

Power efficiency information is available at bt.com/help/user-guides

Disposing of your old electrical and electronic equipment



The Government has a legal requirement to minimise the unsorted waste disposal of electrical and electronic equipment and to maximise its separate collection and environmentally sound management. The symbol shown here and on a product, means you shouldn't throw it in your normal rubbish at the end of its working life.

This product may contain substances that could be harmful to people or the environment if it's not recycled correctly. Check with your retailer to find out how to recycle your old equipment, or if you've bought something from us that has the crossed out wheeled bin symbol on it and it's similar to the kit you don't need any more, you can send us your old kit and we'll get rid of it in an environmentally friendly way.

Here's the address: WEEE Take Back Scheme, BT Returns, BT DF, Darlington Road, Northallerton, DL6 7ZY.

Website address: bt.com/weee

We're not responsible for the costs of returning items. If you don't wish to return kit to us, lots of electronics shops have their own 'take back' schemes where you can recycle very small electrical and electronic goods. If you're a household user, you can also take it to your local recycling centre – go to recyclenow.com to find the one nearest to you. Please dispose of this carefully and help to protect our planet.

Wall mounting your phone

WARNING

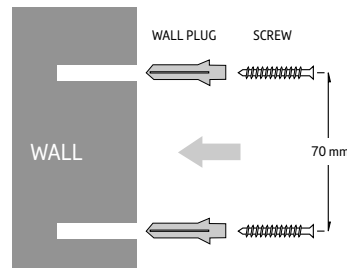
Before you wall-mount your BT Converse 2300, check that you are not drilling into any hidden wiring or pipes.

Make sure the telephone line cord will reach the wall socket.

Using the handset park when the phone is wall-mounted

If you need to leave the phone whilst on a call, hang the handset on the handset park at the top left-hand side of the base.

1. Unclip stand from the base of the phone and remove it. Re-route the telephone line cord towards the bottom of the phone.
2. Drill two holes in the wall 70mm vertically apart using a 5mm drill bit.
3. Insert the wall plugs if necessary then insert the screws leaving about 5mm protruding from the wall on which to hang the phone.
4. Slot the holes on the back of the base over the screw heads and gently pull the phone down to make sure it is securely in place.





Available in other formats including braille,
large print or audio CD. If you would like
a copy, please call 0800 145 6789*.

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* Calls made from within the UK mainland network and mobile networks are free.
International call costs vary.

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