



Complete Wi-Fi Plus

User guide



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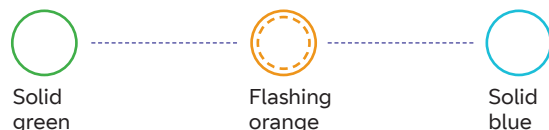


Plug in your Smart Hub 3 before setting
up your Complete Wi-Fi Plus







Let's get started

Your Complete Wi-Fi Plus will extend your Smart Hub 3 signal to every corner of your home.

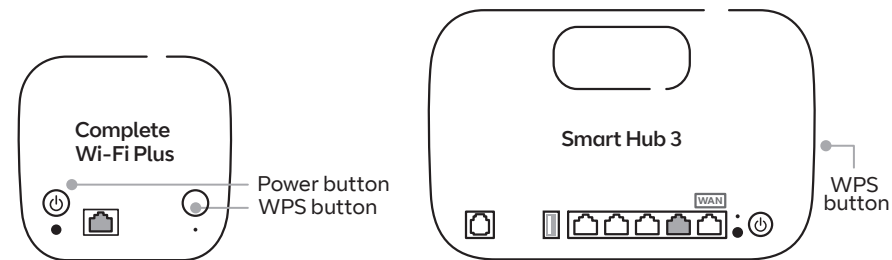
While your Wi-Fi Plus is starting up it will flash through a series of lights



What the lights on your Complete Wi-Fi Plus mean

 Solid green	Your Complete Wi-Fi Plus is starting up Leave your Complete Wi-Fi Plus to start up, it should take approximately 60 seconds to fully turn on before it attempts to connect.	 Flashing blue	Your Complete Wi-Fi Plus is connecting WPS has been activated and is connecting to your hub or your device. This could take a couple of minutes.
 Flashing orange	Your Complete Wi-Fi Plus is not connected to your hub. Follow the instructions to connect using WPS or you can use an ethernet connection.	 Solid orange	Your Complete Wi-Fi Plus is working ok Your Wi-Fi Plus is connected but try moving it closer to the hub or another Complete Wi-Fi Plus to improve the connection.
 Solid blue	Your Wi-Fi Plus is all connected and working properly Your Complete Wi-Fi Plus has a good Wi-Fi or Ethernet connection and is working well.	 No light	The power is off or the lights have been turned off Check the Extender is plugged in, switched on and its lights haven't been turned off in the Hub Manager.

Set up your Complete Wi-Fi Plus



1. Power up

Plug your Complete Wi-Fi Plus into a wall socket close to your hub and switch it on. Wait for a flashing orange light.

2. Connect

Press the WPS button on your Complete Wi-Fi Plus and then on your Hub (ensure you press both within 2 mins). When pairing is complete you'll see a solid blue light

3. Connect your devices

Now that your Complete Wi-Fi Plus is paired you can move it to help extend your WiFi signal. Unplug it and aim to put it halfway between your hub and the part of your home needing stronger WiFi then plug it back in.

You'll need a clear space that's off the floor, away from other electrical devices and well ventilated.

Alternatively, you can connect the supplied ethernet cable between your Smart Hub and Complete WiFi-Plus.

4. Manage your settings

Access the Hub Manager to manage your hub or Wi-Fi Plus settings. Type **192.168.1.254** into a browser.

Help

bt.com/help is the quickest and easiest way to get help, all day, every day. Chat with us online at **bt.com/chat** We're here to help seven days a week between 7am and 11pm.

Call us for free on **150** or **0330 123 4150** from a BT or EE number in the UK.
Mon - Fri 08:00 - 21:00
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Charges may apply if you're calling from another network. International call costs vary. Make sure you're next to your hub with a computer or device if you call. Get help from other users Join the conversations in the BT Community forum at **bt.com/community** This guide is available in other formats including braille, large print or audio CD by contacting us using the numbers above.